IMI Certification Process

The International Mediation Institute is a non-profit public initiative with the vision of **professional mediation worldwide**, **promoting consensus and access to justice**. It drives transparency and high competency standards in mediation worldwide.



COMPETENCY STANDARDS

To develop international mediation competency criteria, IMI assembles diverse international taskforces of experts. They identify and document emerging standards. These standards are presented to the worldwide community for feedback then finalised as IMI Competency Criteria.

APPRAISAL PROCESS

To preserve its independence, IMI does not deliver training or assessment itself. Organisations submit their programs for appraisal against the IMI Competency Criteria, and quality is assessed by an independent international Appraisal Committee. Approved programs are known as IMI Qualifying Assessment Programs (QAPs) and are published on the IMI website.

CERTIFYING

To become IMI Certified, mediators and advocates must complete the following steps:

- Have their skills and knowledge assessed via a QAP. Only highly-experienced professionals are eligible.
- 2. Complete a comprehensive IMI profile.
- 3. Have a 'Feedback Digest' summarising user feedback prepared by an independent Reviewer and included on their profile.
- 4. Pay a listing contribution of €125pa or request a waiver.

Inactive mediators are removed from the public database.

imimediation.org/find-a-mediator

