

CONSENSUS Campus Competency Framework - Final Assessment



Name Participant:	Training Course:
Trainer 1:	Taught Module:
Trainer 2:	Taught Module:

Competency		Evaluation throughout Course (50%)	Final Simulation (35%)	Final colloquium (15%)	Verdict	Comment
Knowledge	Details					
Basic knowledge Mediation	process					
	principle					
	phases					
	fields of mediation					
	role of mediator					
Law and mediation	ethic					
	fairness					
	legislative framework of mediation					
	mediation law					
	introduction of law in mediation					
	role of attorney					
Settings and	facilities					
	stakeholder					
	online mediation					
	material					

Platforms	logistic				
Methodes and Techniques	information gathering				
	moderation				
	visualisation				
	perspective change				
	positions and interrests				
	creative solution gathering				
	design of agreement				
	peace making				
Communication	desescalation				
	listenig				
	activation				
	dealing with emotions				
	progress orientation				
Psychology	emotion				
	perception				
	basic of psychology				
	personalities and behaviour				
	conflict dynamics and patterns				
	persuasion and manipulation				
	preparation				
	attitude				
	process				
	manipualtion				

Negotiation	styles and methods					
multicultural knowledge	social protocols					
	basic knowledge cultural					
	language and communication					
	understanding of conflict					
	understanding of mediation					
	awareness of framework					
Skills	Details	Evaluation throughout Course	Final Simulation	Final colloquium	Verdict	Comment
Adequat preparation and process design	Facility					
	Information					
	Stakeholder					
	material					
	Mediation team					
	provide appropriate conditions					
	logistic					
autonomous conduct of a standard mediation	phases					
	principles					
	techniques and methods					
	communication					
	negotiation					
	integration of attorney or other expert					

integrating law in mediation	information and counseling of parties about the role of law in mediation					
apply suitable methods and techniques	Communication					
	psychology					
	negotiation					
	intercultural aspects					
	emotions					
	peace making					

Selfawareness	Details	Evaluation throughout Course	Final Simulation	Final colloquium	Verdict	Comment
mediation and communication styles	active/passive					
	facilitative, transformative, evaluativ, rational negotiation, reconciliative					
	formal, informal					
	direct, indirect					
	emotional high/low					
	communication methods and techniques					
working with others	Co-Mediation					
	integration of experts					

	Supervision					
mindset towards conflict and parties	selfreflection about personal involvement					
	negotiation attitude					
	releationship building					
	task orientation					
	attitude towards topc of conflict					