



COMPLAINTS POLICY

You are a participant of the CONSENSUS Campus mediation training and you are dissatisfied with the quality of the course, a trainer, the outcome of your assessment or other?

Please use this form to confidentially tell us about your concerns.

Please submit this form to our office (wilkommen@consensus-campus.de). The form will be treated confidentially. We will discuss this matter within our core CONSENSUS Campus team and agree on what measures need to be taken. Afterwards, we will contact you as soon as possible.

Date:

Mediation Training course:

Full Name:

I would like to complain about *(please mark with a cross)*:

- The quality of the course

- A trainer
 - Name:
 - Module:

- The outcome of my assessment

- Other:

Please comment below to tell us about your concerns: