

Assessor Selection Competency Framework

The assessor must have a minimum of 24 months experience as a practising civil/commercial mediator and must be able to exhibit the following competencies.

Key competency 1

The assessor must provide confirmation of his/her work in the last 24 months with appropriate references.

Key competency 2

The assessor must be independent from the material they are marking.

Key competency 3

The assessor **MUST** be able to recognise the essential components of the mediation process and demonstrate this throughout the marking process.

Key Competency 4

The assessor **MUST** be able to provide appropriate and constructive feedback using such styles and media appropriate for the recipient.

Key Competency 5

The assessor **MUST** be able to convey basic factual information clearly and acutely; conveying information in the most appropriate format and explaining complex or detailed specialist information.

Key Competency 6

The assessor **MUST** adhere to all data protection requirements and endeavour to preserve and protect any data received.

Key Competency 7

The assessor **MUST** act in a manner that is consistent with ADR ODR International policy and procedures and demonstrate ADR ODR international values.

