



OUTLINE COURSE PROGRAMME

Monday Introduction to mediation

- 0900 Registration
- 0915 Course Commences – Introductions and Circle Exercise
- 0945 What is mediation?
- 1000 Mediation 101
- 1030 Language
- 1100 Coffee
- 1115 Negotiation exercise
- 1130 Questioning and active listening
- 1215 Demonstration opening - Van Winkle v Van Winkle
- 1245 Lunch
- 1330 Confidentiality
- 1345 Mediation 102
- 1415 Offers and agreements
- 1430 Role Play briefing
- 1445 **Role Play 1 - Monalito**
- 1615 Tea
- 1630 **Role Play 2 - Megalit**
- 1800 Consolidation
- 1830 Finish

Tuesday Core Skills

- 0900 Non-verbal communication
- 0920 The agreement to mediate
- 0940 Threats to process
- 1000 **Role Play 3 – Never mind the Pollocks**
- 1130 Coffee
- 1145 **Role Play 4 - Pig in a Poke**
- 1315 Lunch
- 1400 Unrepresented people
- 1415 **Role Play 5 – Edge of Reason**
- 1545 Tea
- 1600 **Role Play 6 - Leylandii Hedge War**
- 1730 Consolidation
- 1815 Finish

Wednesday Higher Level Skills

- 0900 Lies, Threats, Ethics and POCA
- 1000 **Role Play 7 - Kelly v O'Hara**

1130 Coffee
1145 **Role Play 8 – The Rosetta Stone**
1315 Lunch
1400 **Role Play 9 – Moore v Carver Hospital**
1530 Tea
1545 **Role Play 10 – The Eager Beaver**
1715 Next steps - Practicing as a mediator
1745 Examination issue and full briefing
1815 Finish
Written Examination completed overnight (Time estimate 1.5-2 hours)

Thursday Consolidation and Assessment

(0900 Examination hand in)
0900 **Role Play 1 - Fast Bikes**
1100 Coffee
1115 Assessment briefing
1130 **Role Play 2 - Low Life Music**
1330 Lunch
1415 **Role Play 3 - Murphy v DAFT**
1615 Tea
1630 **Role Play 4 - Old Spice**
1830 Finish

Friday Assessment and Debriefing

0900 **Role Play 5 - Final Furlong**
1100 Coffee
1115 **Role Play 6 – Great Fire of Stoke**
1315 Lunch
1400 **Role Play 7 - The Golf Match**
1600 Tea
1615 **Role Play 8 – What a Picture**
1815 Individual debriefs
1900 Finish

Notes:

- (1) Times are approximate and may vary with the needs of the course.
- (2) Role plays may be changed with the needs of the course.
- (3) In addition to lunchtime, each day will contain two breaks for coffee and tea.
- (4) All 40 working hours of the course are compulsory.
- (5) Debriefs on Friday PM will be organised to fit around individual needs
- (6) Certificates will be issued to all of those who pass the assessment and the examination: those who do not will be referred for further training days.