

LSM ASSESSMENT GUIDANCE TO DELEGATES, TUTORS AND ASSESSORS

Criteria and requirements for passing the course.

Delegates are required to demonstrate ALL of the Core elements across all 4 areas in the assessment criteria. A failure to demonstrate ALL of the elements will result in a fail.

In addition, LSM requires delegates to demonstrate that they are safe, competent and confident to begin mediation practice beyond the course. Thus, if you are unsafe or incompetent we will not pass you. If you lack confidence in the role of mediator, we will give a conditional pass and invite you back for an additional complimentary day to boost confidence.

What does this mean in practice?

The flow chart below explains when there will be a clear fail and when there are issues of concern that might result in a viva.

1. Is the delegate SAFE?
 - a. Was there a breach of confidentiality? If yes – fail
 - b. Did the mediator advise participants on anything other than process? If yes – fail
 - c. Did the mediator fail to transmit, delay transmission or incorrectly transmit an offer? If yes – fail
 - d. Was the mediator unaware of ethical issues or did they fail to deal with them? If yes – fail

2. Is the delegate Competent?
 - a. Did the mediation lack momentum or fail to progress?
 - b. Did the mediator stymie participants, were they inflexible or too controlling?
 - c. Did they lack sensitivity or impose their personal views?
 - d. Did they appear biased?
 - e. Did they appear to not be listening properly?
 - f. Did they fail to probe or drill down?
 - g. Did they ask too many closed questions?
 - h. Was their body language closed?

If no, was the context outside of the mediator's control? If yes, not a fail.

If yes, was it severe? If yes – fail.

If minor – viva.

3. Was the delegate confident in the role of mediator?

If yes – not a failure point in the absence of a fail in 1 or 2 above.

If no – did the delegate demonstrate the aptitude to mediate after the course?

If no – invite back for an extra complimentary confidence building day.