

GIFTS AND HOSPITALITY

Policies, Procedures and Practices

IMI is committed to carrying out its Mission for the benefit of stakeholders, such as funders and Certified Mediators, as well as stakeholders of the mediation field, such as adjudicators, governments, service providers and educators, with the highest ethical standards consistent with the IMI Vision.

It is important that gifts & hospitality never influence imminent decision-making processes, cause others to perceive an influence, or place either the individual or IMI under any obligation. Although IMI legitimately engages in fundraising as a non-profit organization, IMI strictly forbids its staff¹, officers, directors and volunteers to solicit gifts & hospitality on behalf of IMI and discourages the acceptance of gifts & hospitality from a partner.

Notwithstanding this, IMI recognises that the occasional acceptance or offer of modest gifts & hospitality may be a legitimate contribution to good relationships. This policy is intended to find an appropriate balance between fostering good relationships and unacceptable influencing (or perception of influencing) of decision-making. In this context, the requirements of other IMI policies — especially the prohibition against accepting or paying bribes and the avoidance of conflicts of interest — should also be taken into consideration.

1. Principles

General

- IMI discourages its staff, officers, directors and volunteers from accepting gifts & hospitality from IMI partners.
- Any gift & hospitality offered or received must be reasonable and proportionate. Decline gifts & hospitality if you would feel uncomfortable telling an IMI representative, colleague, family, friends or the public that you had accepted them.
- You and your family members must never in connection with IMI operations offer, give, seek or accept:
 - Illegal or inappropriate gifts & hospitality;
 - Cash or cash equivalents;
 - Personal services;
 - Loans:
 - Events or meals where the (paying) business partner is absent;
 - gifts & hospitality during periods when important IMI decisions are being made.
- Make IMI's policy on gifts & hospitality known to your partners
- Comply with laws and regulations.
- Understand that local customs cannot be followed if they conflict with IMI's policies.

Government Officials

The offering of gifts & hospitality including travel-related expenses for government officials creates special concern. Gifts and hospitality that are acceptable between private business partners may be unacceptable between a business (including a charity) and an official.

¹ In the context of this Policy, the term "staff" shall also mean paid consultants.



Addressees must have permission from the Executive Director or Chair of the Board (who will take particular note of applicable legislation before rendering a decision) to offer gifts and hospitality to government officials and must not offer gifts and hospitality to the spouses, family members or guests of a government official. In addition it is not allowed to pay for non-business travel and hospitality for any government official.

2. Disclosure

All IMI staff, officers, directors and volunteers must record in the IMI Code of Conduct Register and receive approval from the Executive Director or the Chair of the Board for:

- All gifts and hospitality that could be perceived as creating a conflict of interest, accepted or declined;
- All gifts and hospitality from any third party valued at EUR 150 or greater, accepted or declined;
- All gifts and hospitality to a private/commercial individual valued at EUR 150 or greater, accepted or declined; and
- All gifts and hospitality to a Government Official valued at EUR 50 or greater, accepted or declined.

3. Non-compliance

If an individual is discovered to have accepted or offered a gift or hospitality on behalf of IMI where disclosure and prior approval have not been sought or granted, the Executive Director or the Board of Directors will require the individual to:

- Account for any gain or benefit made directly or indirectly, arising from an involvement with, or an interest in, or dealing in any manner with a third party that provided/received the gift and/or hospitality, and
- Withdraw from the action or take appropriate action as determined by the Executive Director or the Board.

Further, in the case of employees, the individual may be subject to disciplinary action up to and including dismissal should the situation warrant.

4. Review Process

An individual may request in writing, within 30 days, a review of a decision on gifts & hospitality. In cases where there is a concern with respect to decisions or actions of the Executive Director, this concern should be submitted in writing to the Chair of the Board of Directors. The Chair of the Board will respond in writing to the individual outlining follow-up action.

5. Gifts & Hospitality in Practice

Consider the following questions before accepting or offering a gift or hospitality:

- Could the acceptance or offer lead to an obligation or imply an obligation?
- Is the gift or hospitality a reward for work carried out or a business transaction?



• Is the gift or hospitality excessive in value?

If in doubt, please consult the Executive Director or Board Chair.