

ADR HELLENIC CENTER MEDIATOR TRAINING

Group Feed Back Guidelines

We would like to stop the role play 10 minutes before the time for ending.

You will use these 10 minutes to do the following tasks within your group. You have a sheet on which to record learning points and feedback during the training and these sessions should provide you with some material for that.

- 1. Give some personal feedback to the mediator in your group on his/her performance.**
 - Be specific.....do not generalize
 - Separate the behavior from the person.
 - Don't try to protect the mediator-the greatest learning often comes from making and recognizing mistakes.
 - For this, identify something which, in your view, went well and something which might be done differently another time.
 - Treat the feedback you give the mediator as a learning opportunity for the whole group.

- 2. If you were the mediator, make notes of the feedback given to you by the parties and then record any further points which came out of the exercise for you in the mediator role.**

- 3. As a party/lawyer in the role play, identify some learning points you will take forward into your own time as a mediator. Aim to identify at least one skill and one aspect of process management.**