



**GLOBAL POUND
CONFERENCE SERIES**
2016-17

SHAPING THE FUTURE OF DISPUTE RESOLUTION
& IMPROVING ACCESS TO JUSTICE

The background of the slide is a photograph of a long cable-stayed bridge spanning a vast blue ocean. The sun is low on the horizon to the right, creating a bright, hazy glow. A large, thick green circular arc is superimposed over the left and center of the image, partially framing the bridge. A white circular arc is also visible, nested within the green one.

**CUMULATED DATA
RESULTS**
March – December 2016



SINGAPORE

MEXICO CITY

LAGOS

NEW YORK

GENEVA

TORONTO

MADRID

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NB : Please note that all percentages expressed during the voting results are based on the number of points each option actually obtained, compared to the maximum number of points that option could have obtained. It is a popularity ranking rather than a percentage of total number of points allocated. As a result, the percentages do not add up to 100% in each question.

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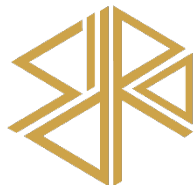


GLOBAL POUND
CONFERENCE SERIES
2016-17

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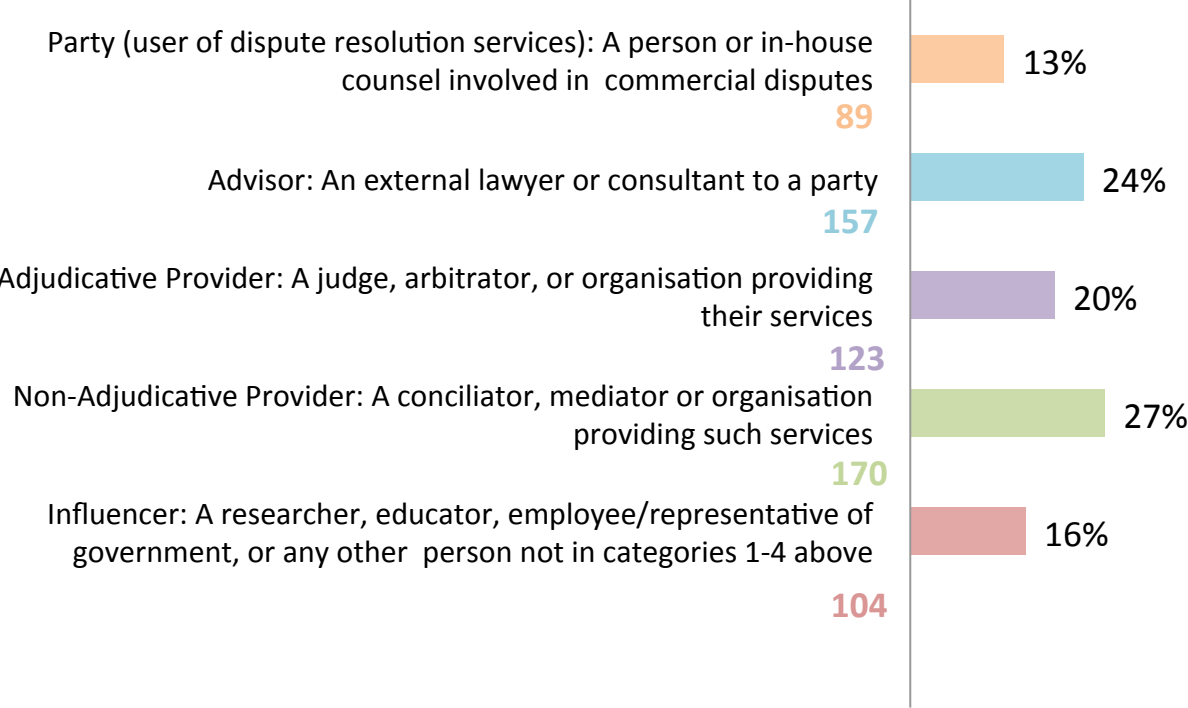
Session 1

Session 1 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).

(643)

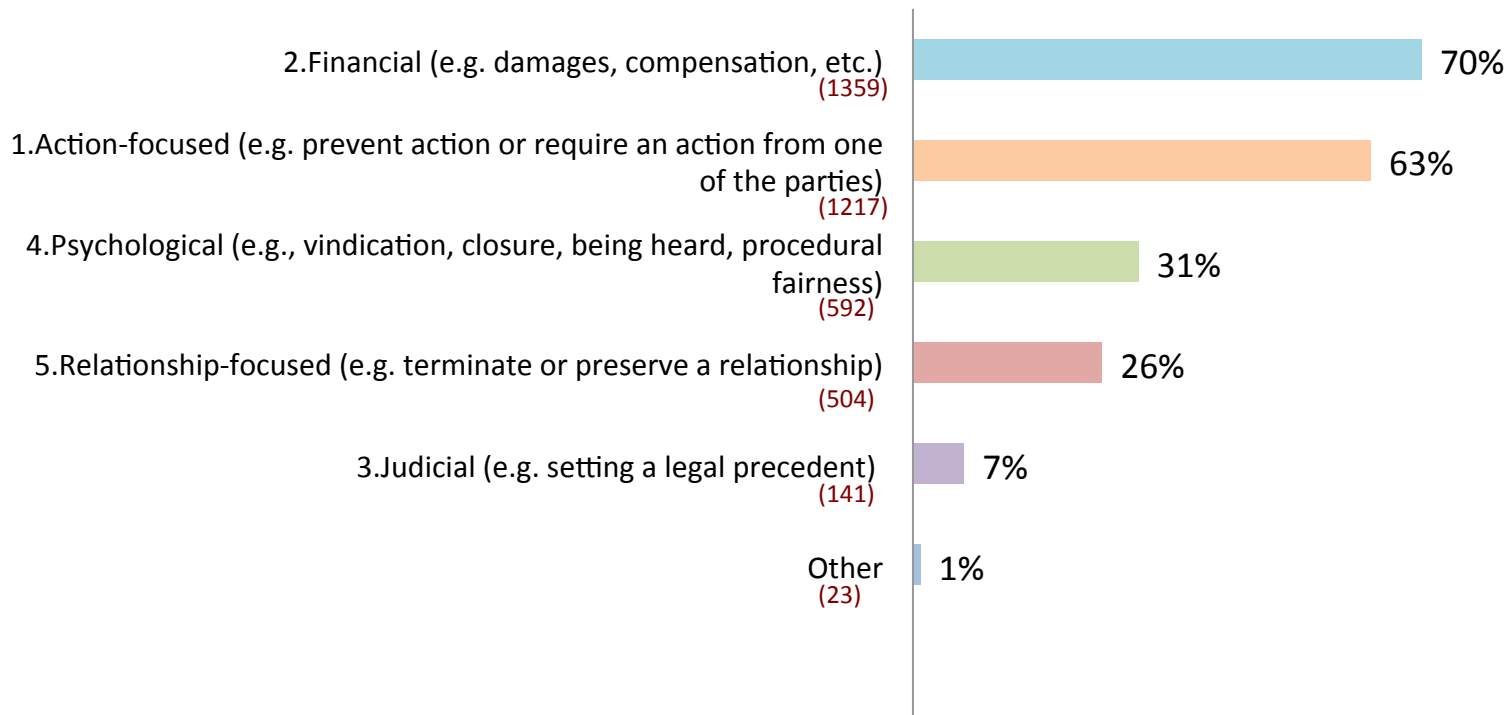


Session 1 Question 1

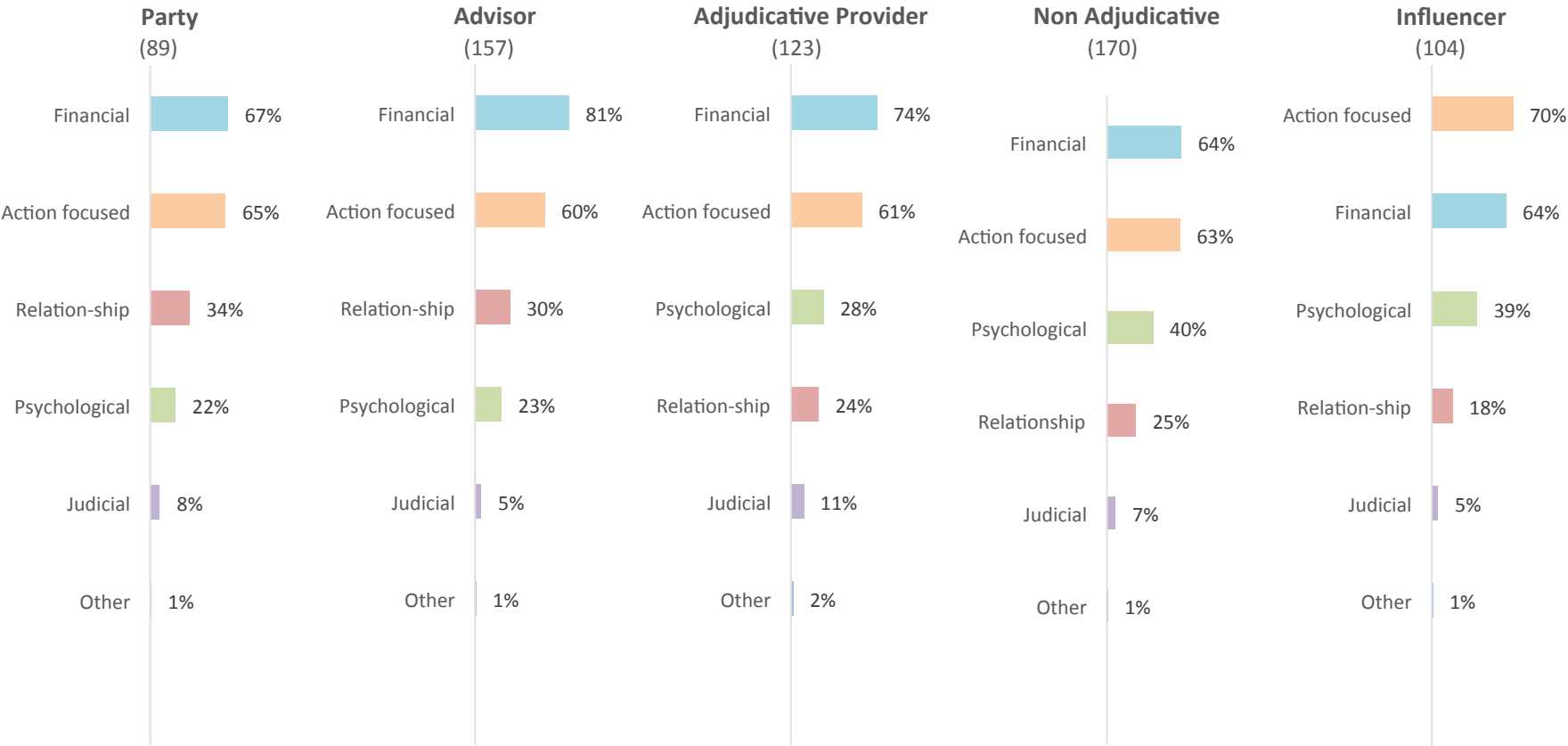
What outcomes do parties most often want before starting a process in commercial civil dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point).

(3836)



Session 1 Question 1: Cross-sorting Results

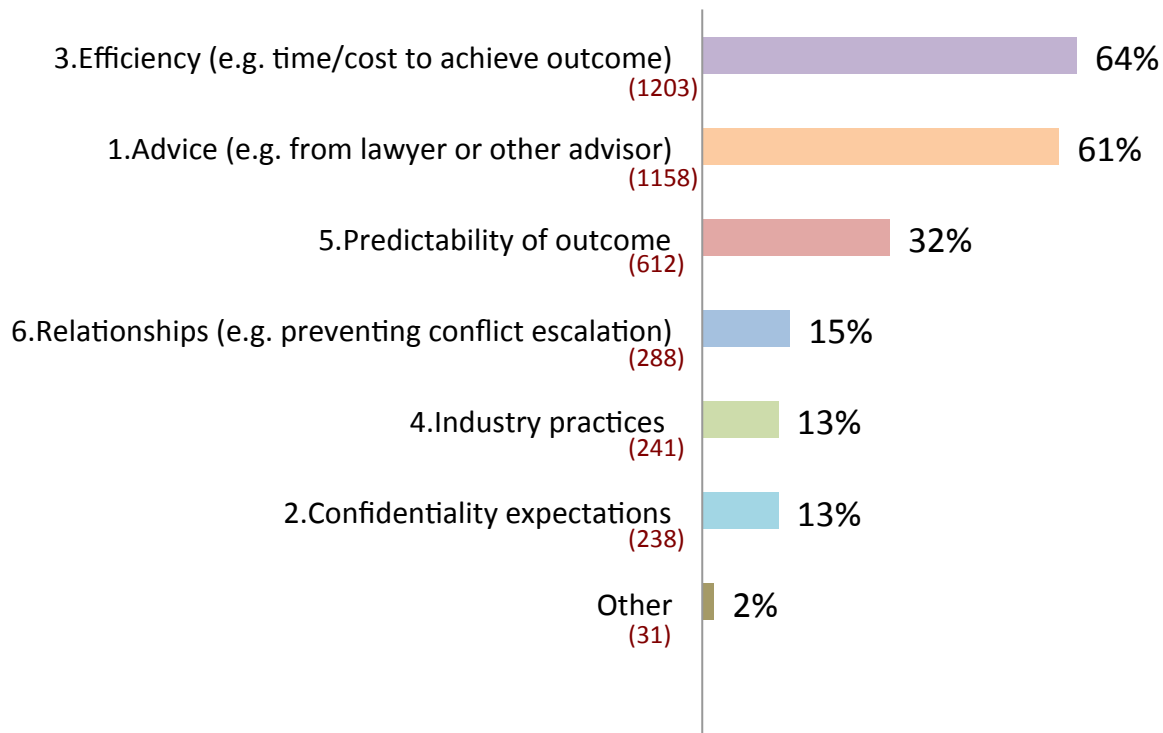


Session 1 Question 2

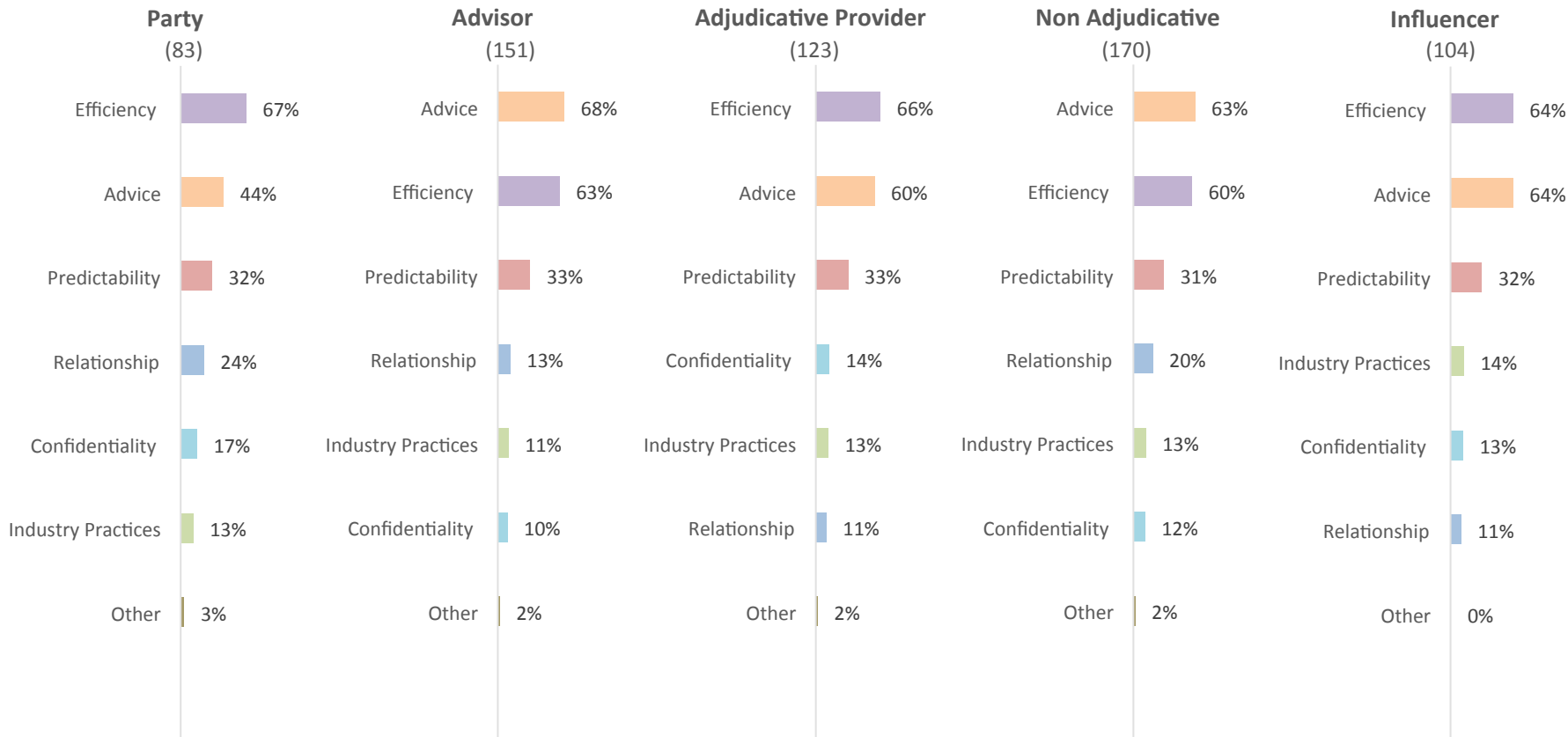
When parties involved in commercial disputes are choosing the type(s) of dispute resolution process(es) to use, which of the following has the most influence?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3771)



Session 1 Question 2: Cross-sorting Results

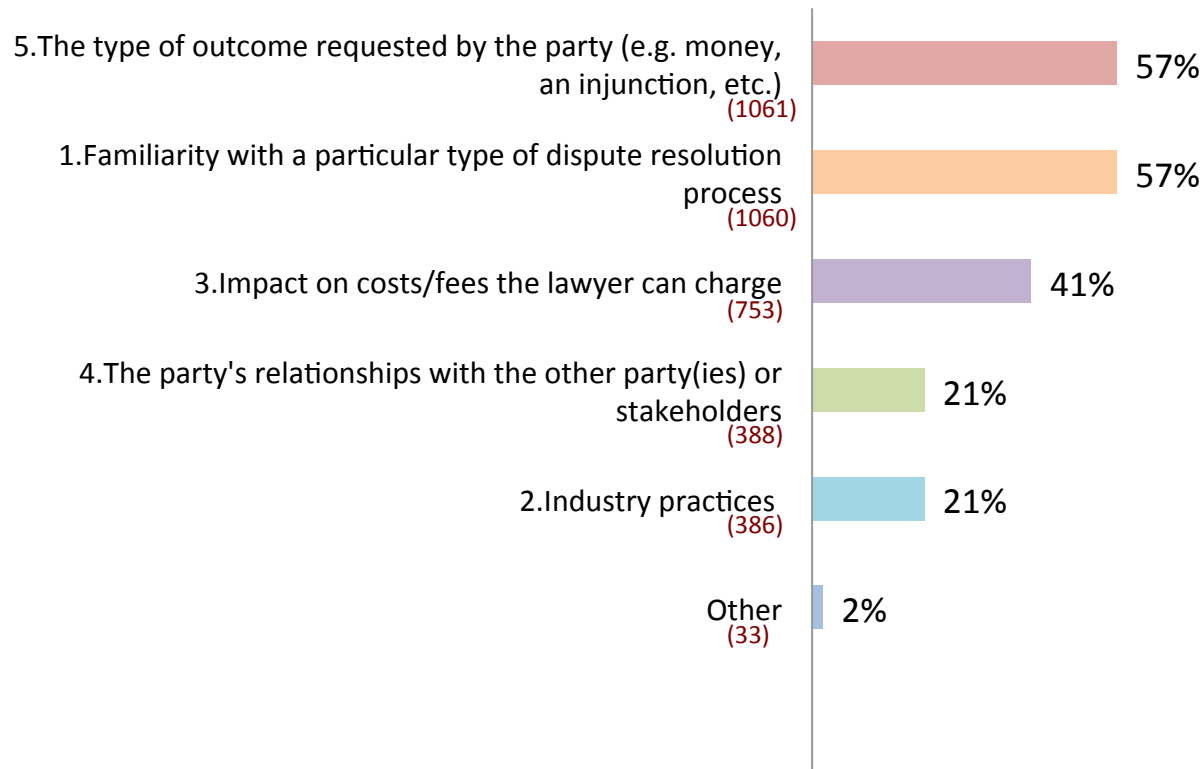


Session 1 Question 3

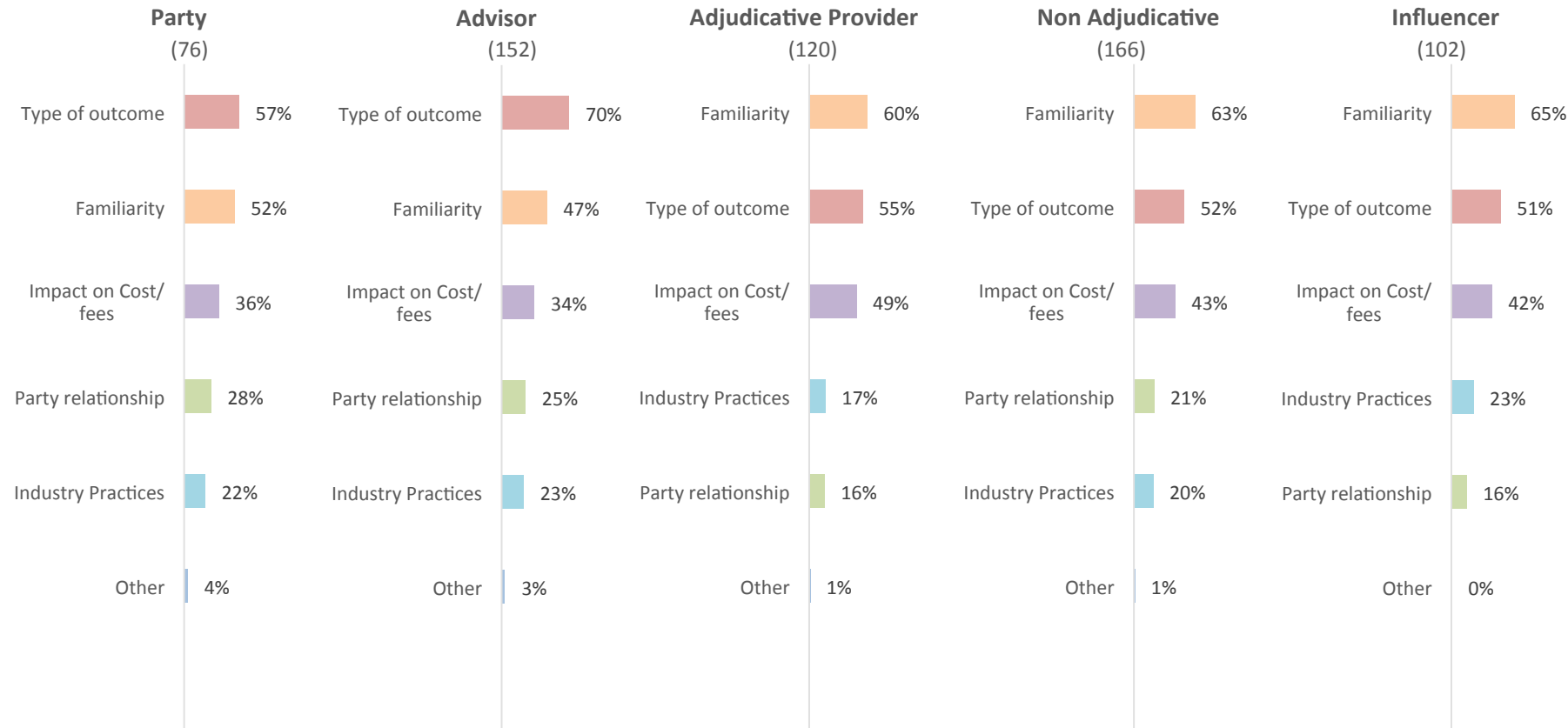
When lawyers (whether in-house or external) make recommendations to parties about procedural options for resolving commercial dispute, which of the following has the most influence?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3681)

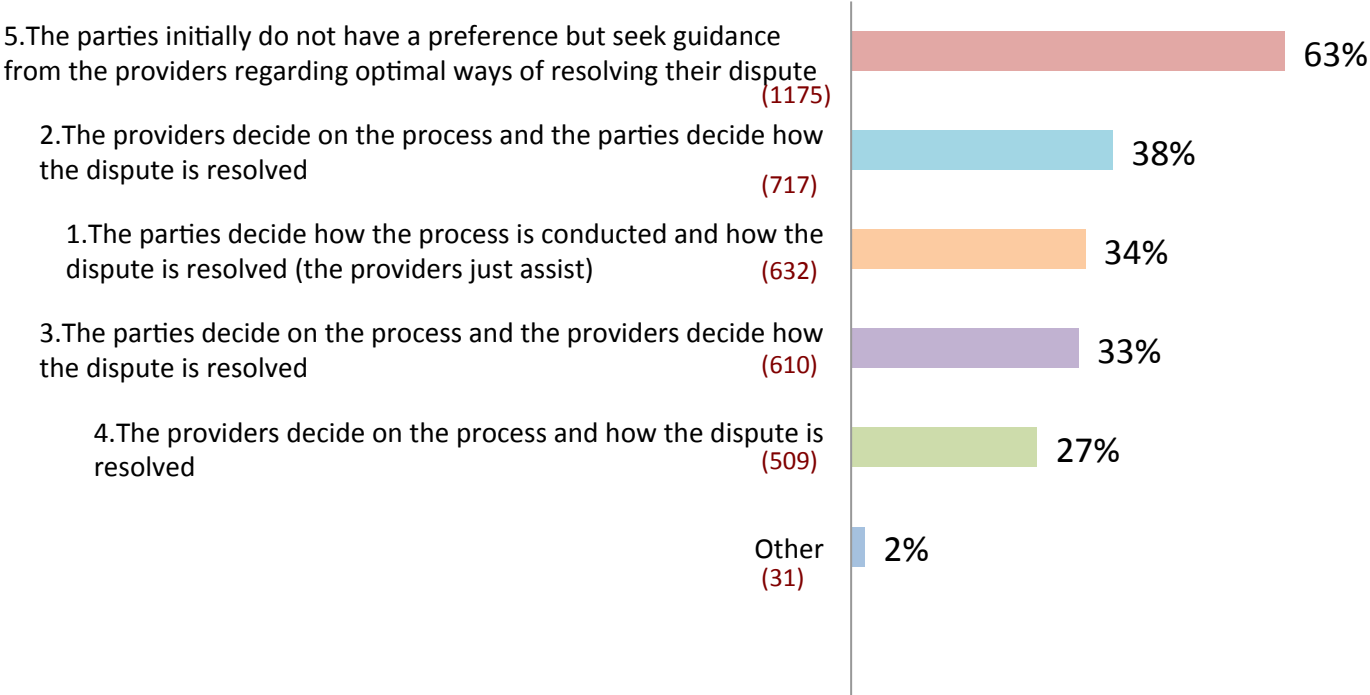


Session 1 Question 3: Cross-sorting Results

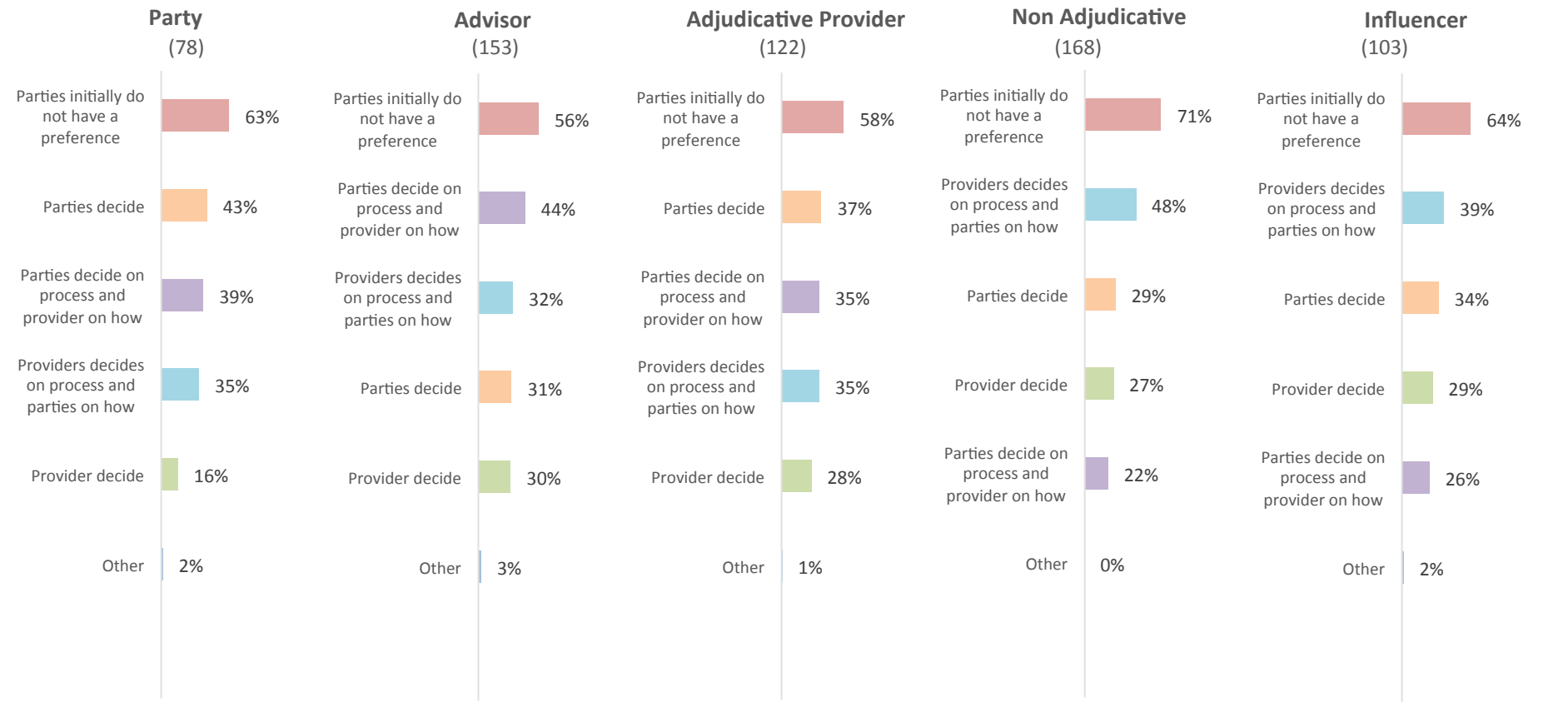


Session 1 Question 4

What role do parties involved in commercial disputes want providers to take in the dispute resolution processes?
(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
(3674)



Session 1 Question 4: Cross-sorting Results

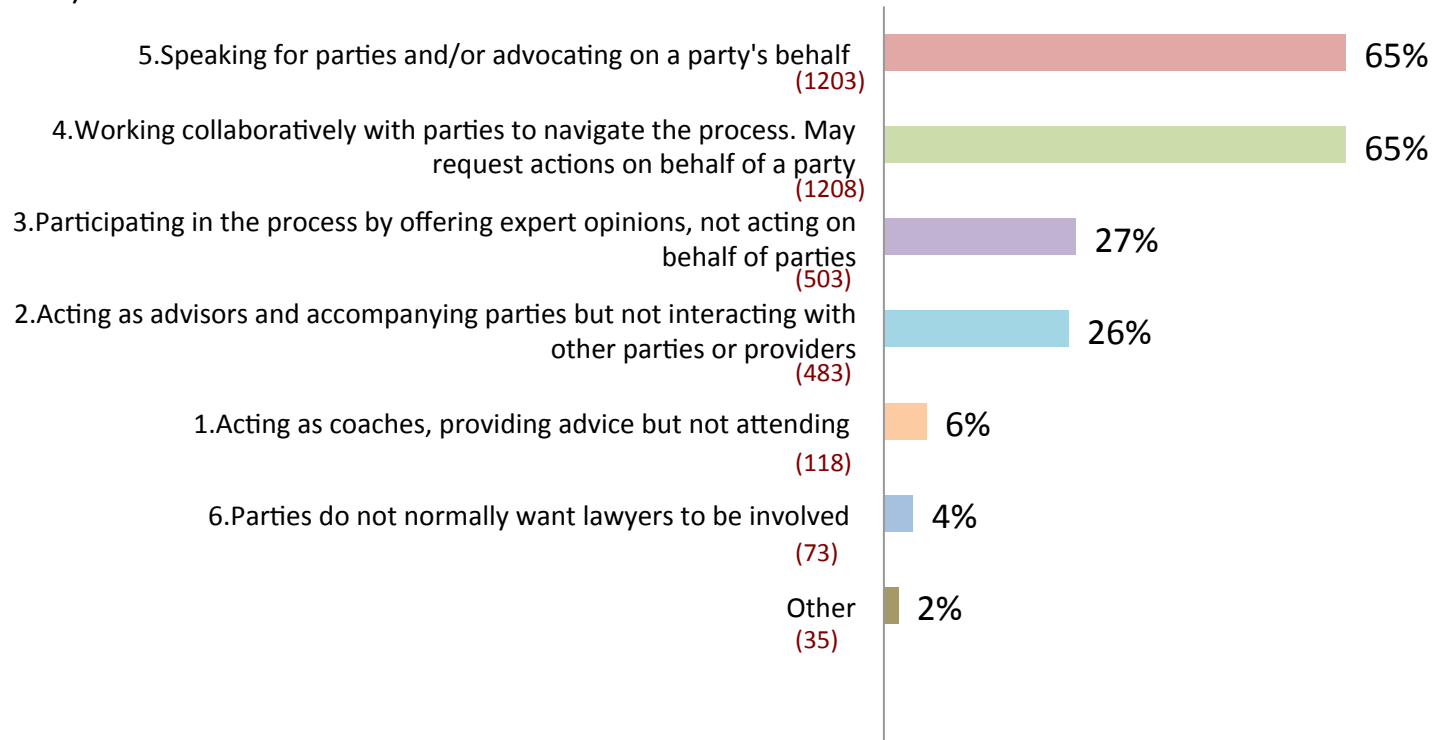


Session 1 Question 5

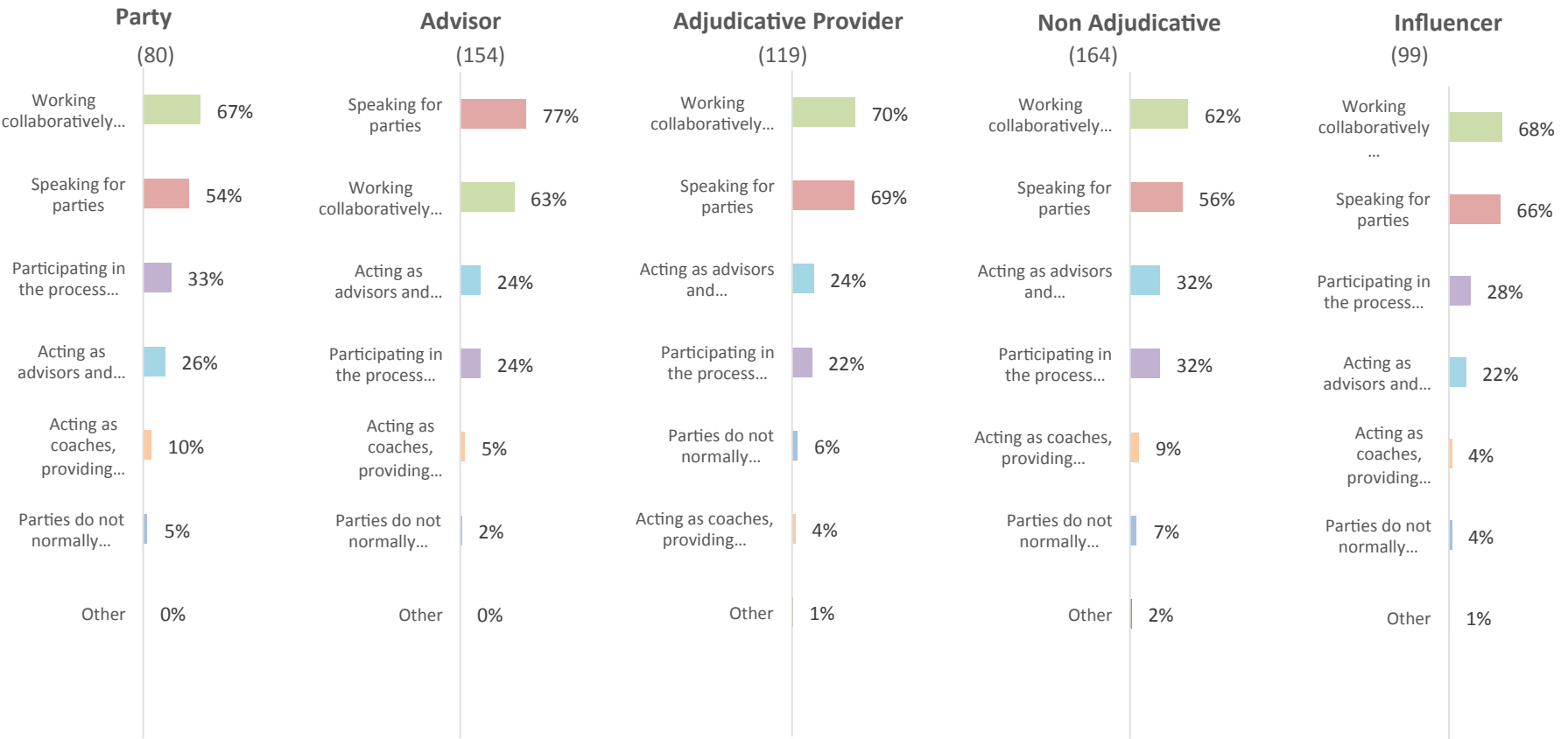
What role do parties involved in commercial disputes typically want lawyers (i.e., in-house or external counsel) to take in the dispute resolution processes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3623)



Session 1 Question 5: Cross-sorting Results





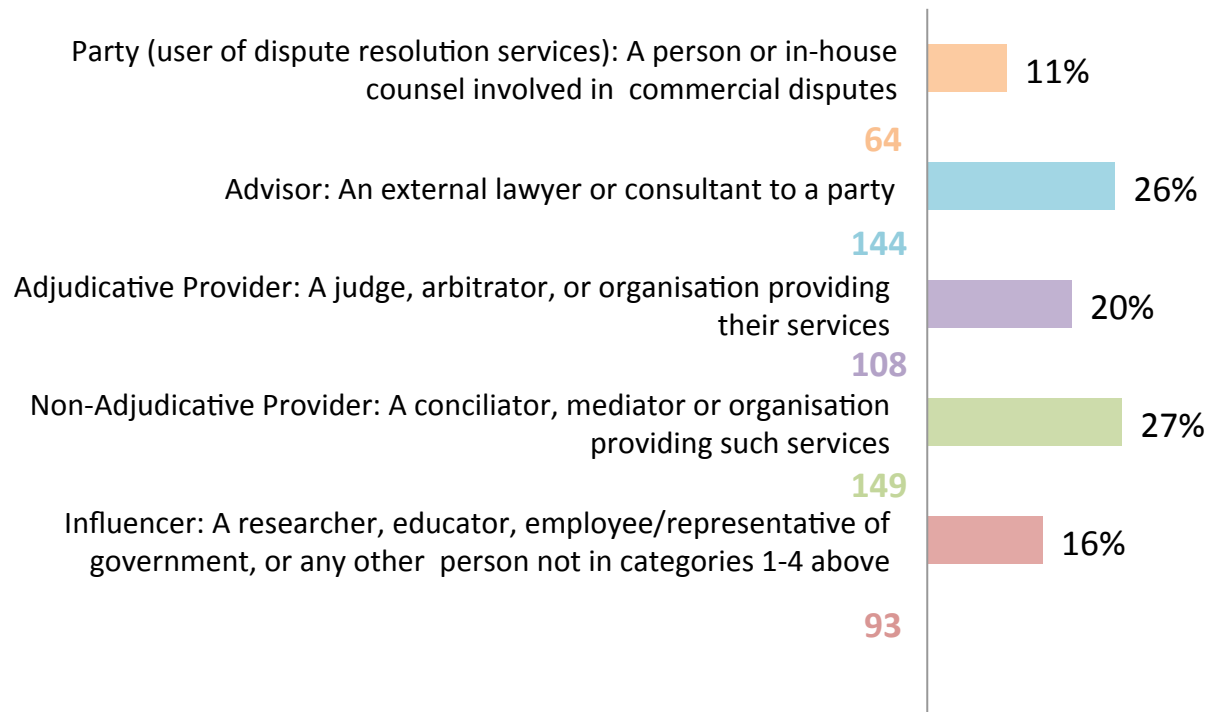
Session 2

Session 2 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).

(558)

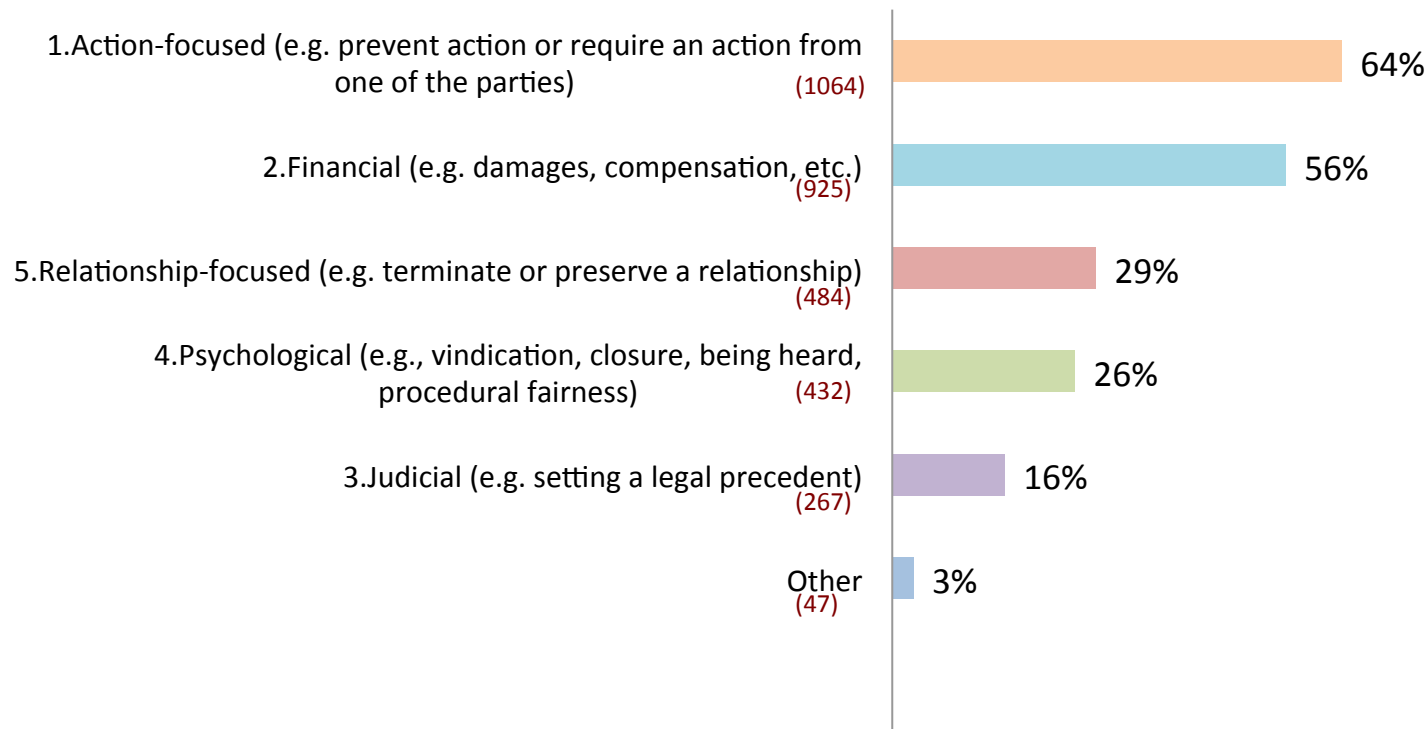


Session 2 Question 1

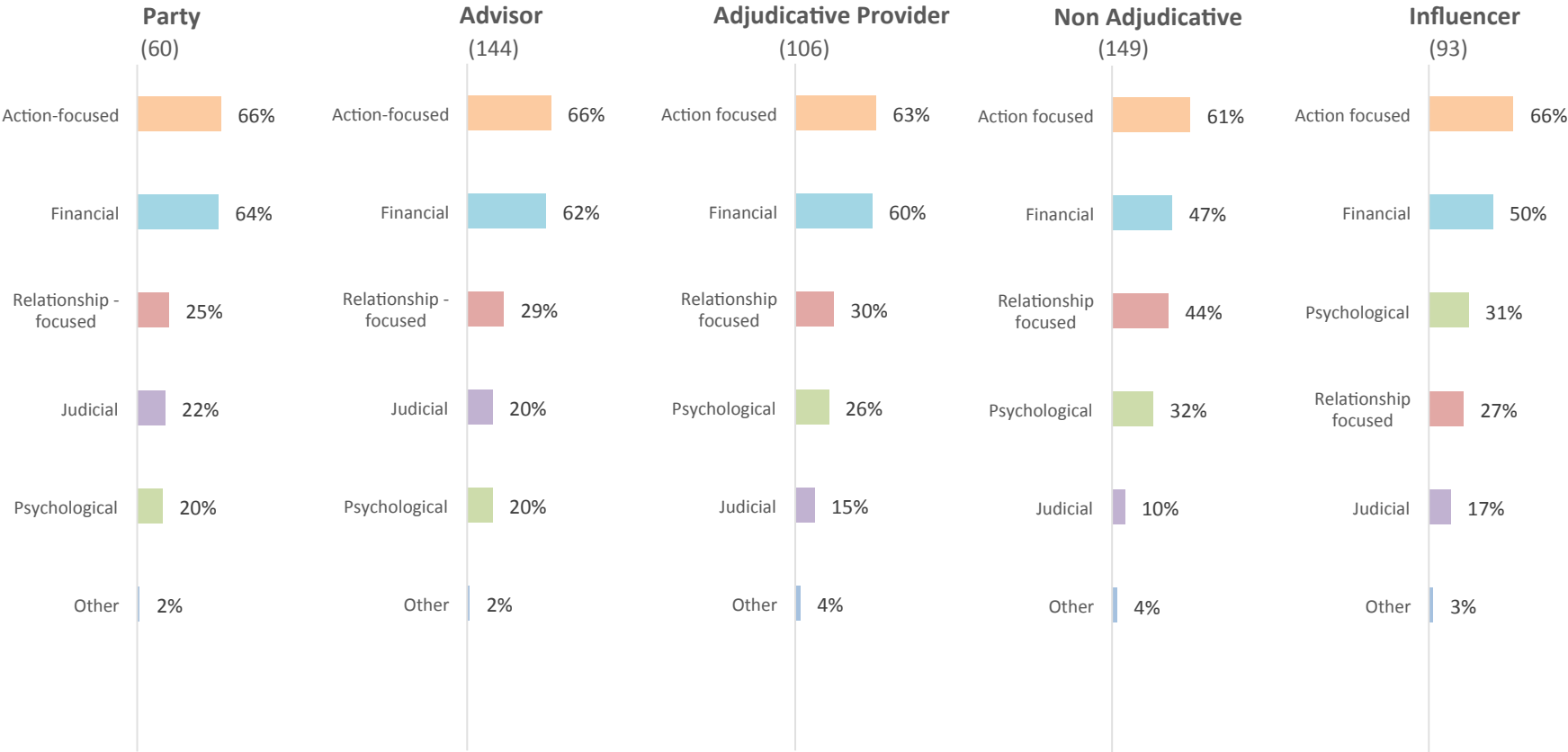
What outcomes do providers tend to prioritise in commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3219)



Session 2 Question 1: Cross-sorting Results

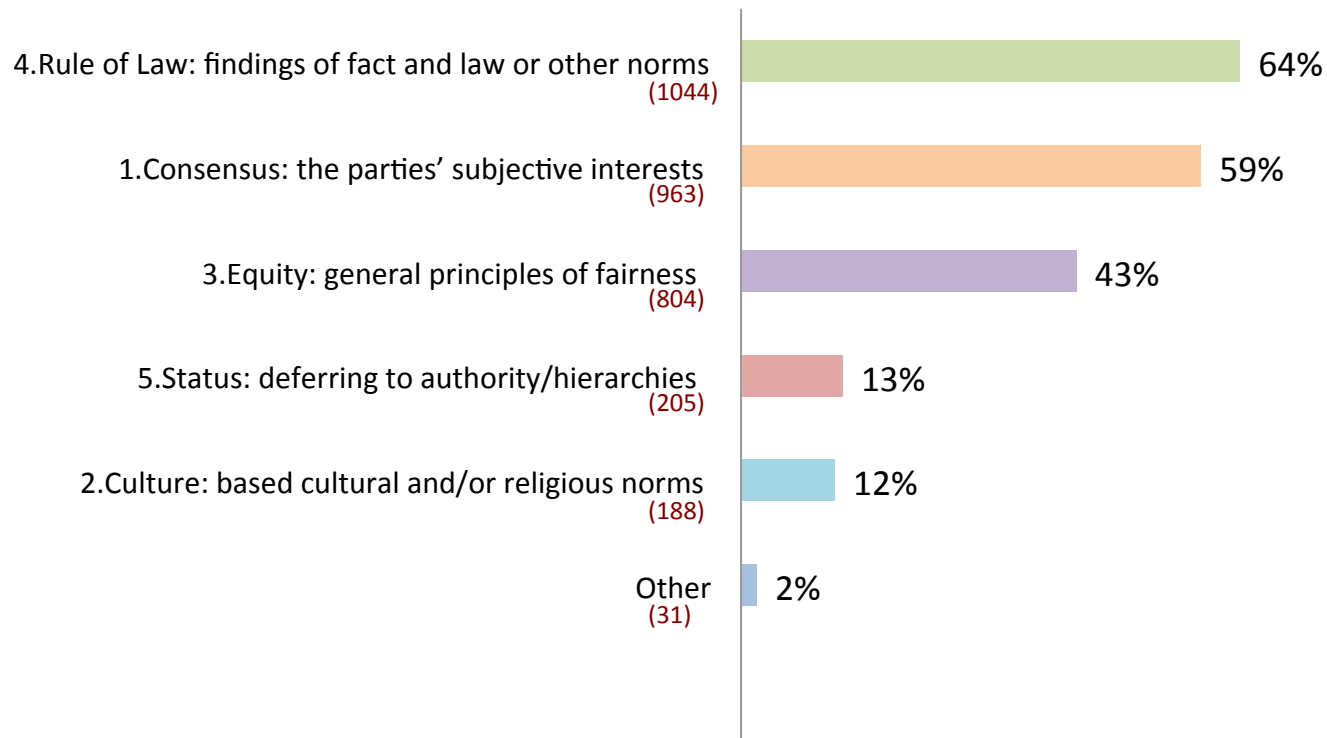


Session 2 Question 2

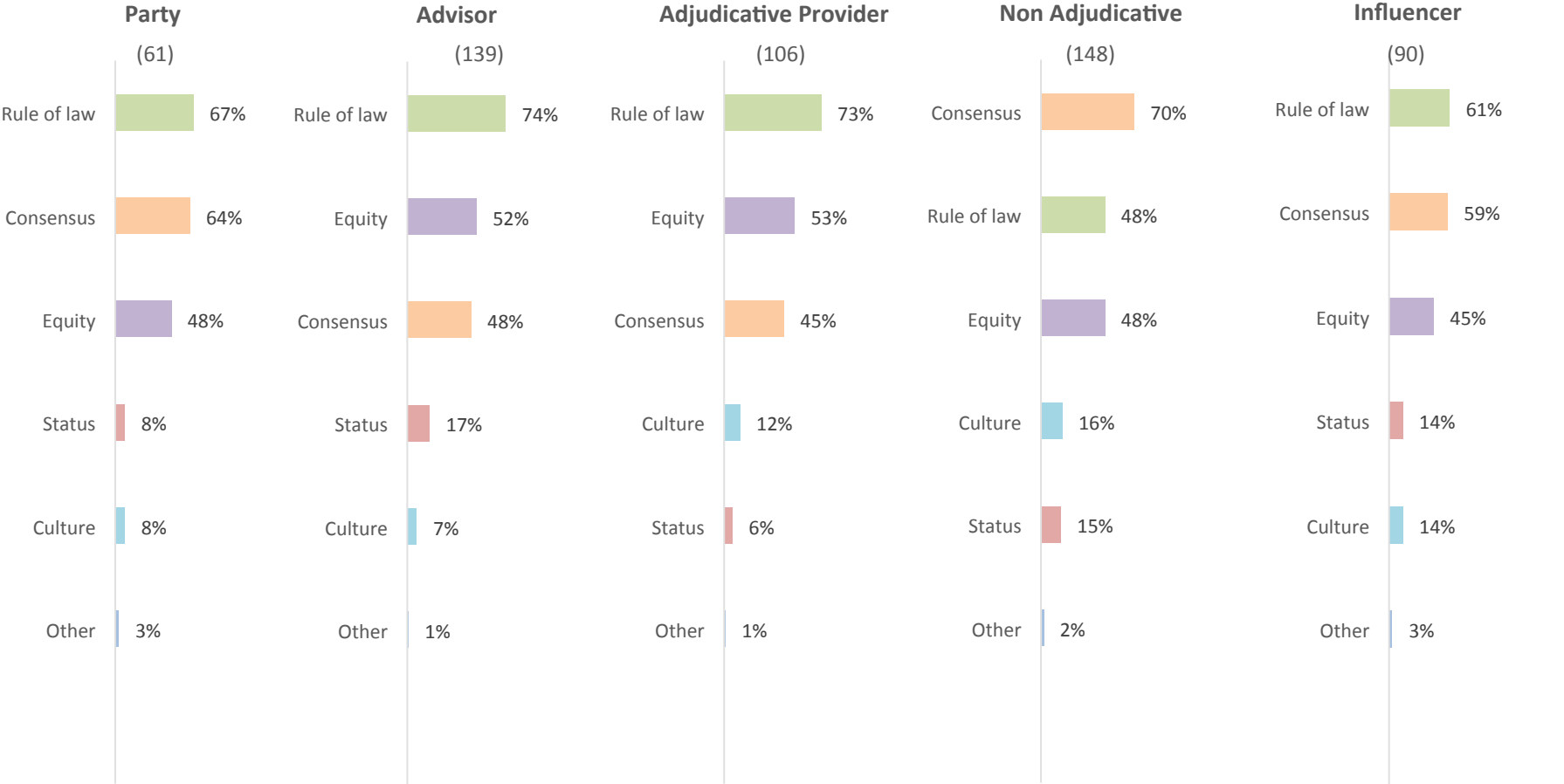
The outcome of a commercial dispute is determined primarily by which of the following?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3235)



Session 2 Question 2: Cross-sorting Results

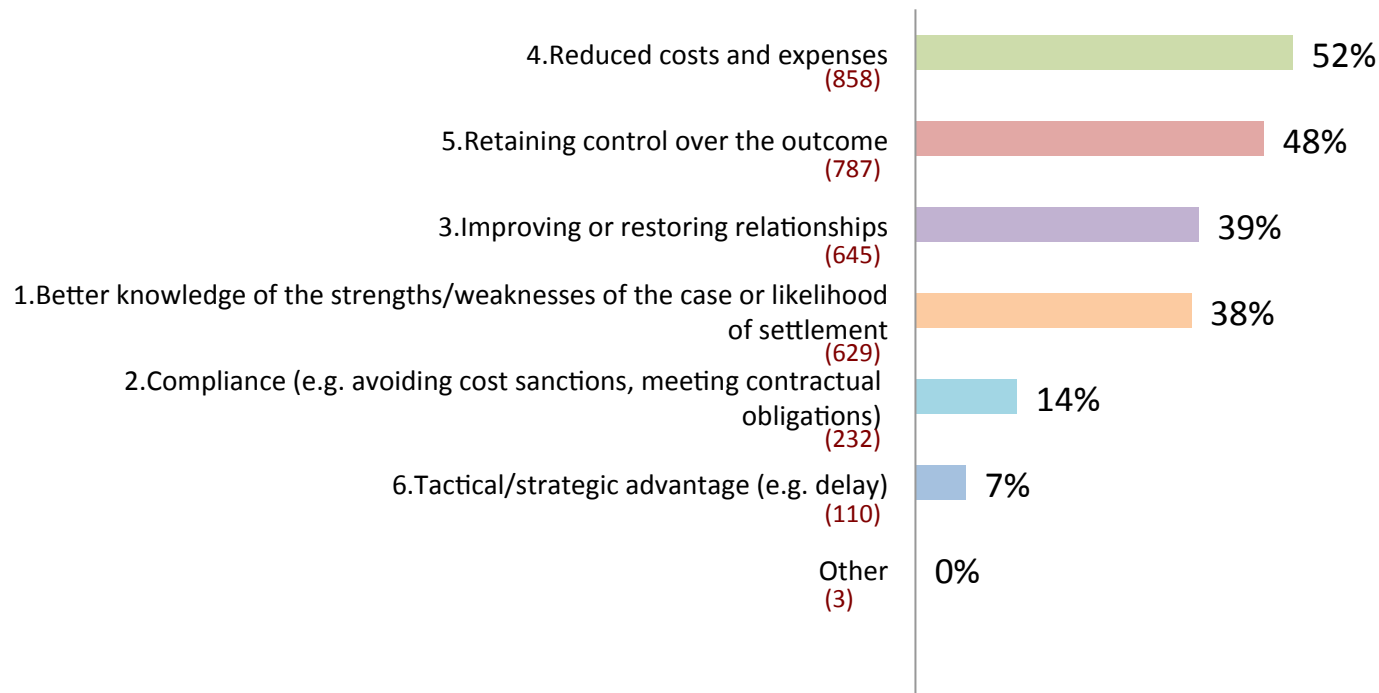


Session 2 Question 3

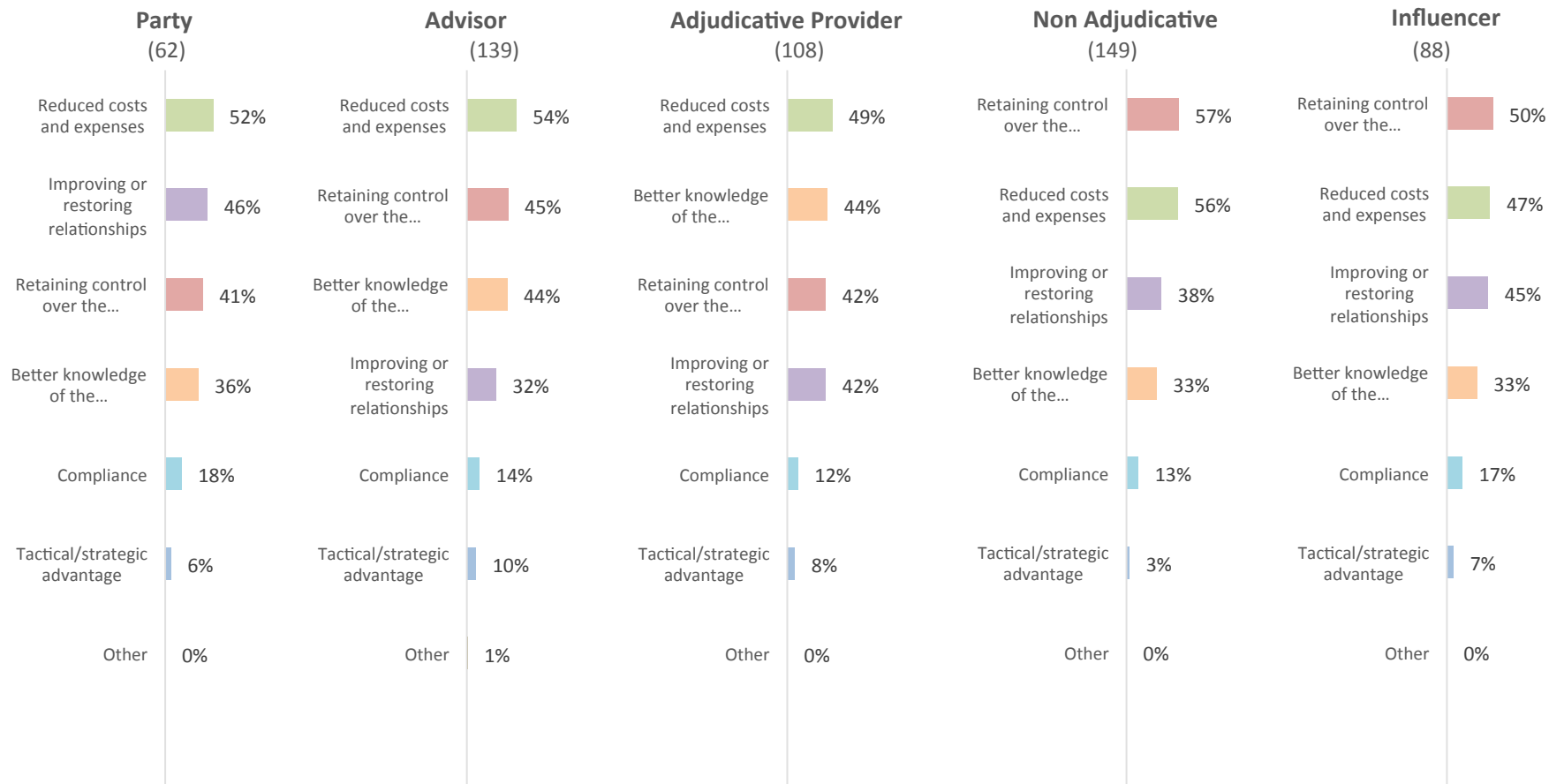
In commercial disputes, what is achieved by participating in a non-adjudicative process (mediation or conciliation) (whether voluntary or involuntary - e.g. court ordered)?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3264)



Session 2 Question 3: Cross-sorting Results

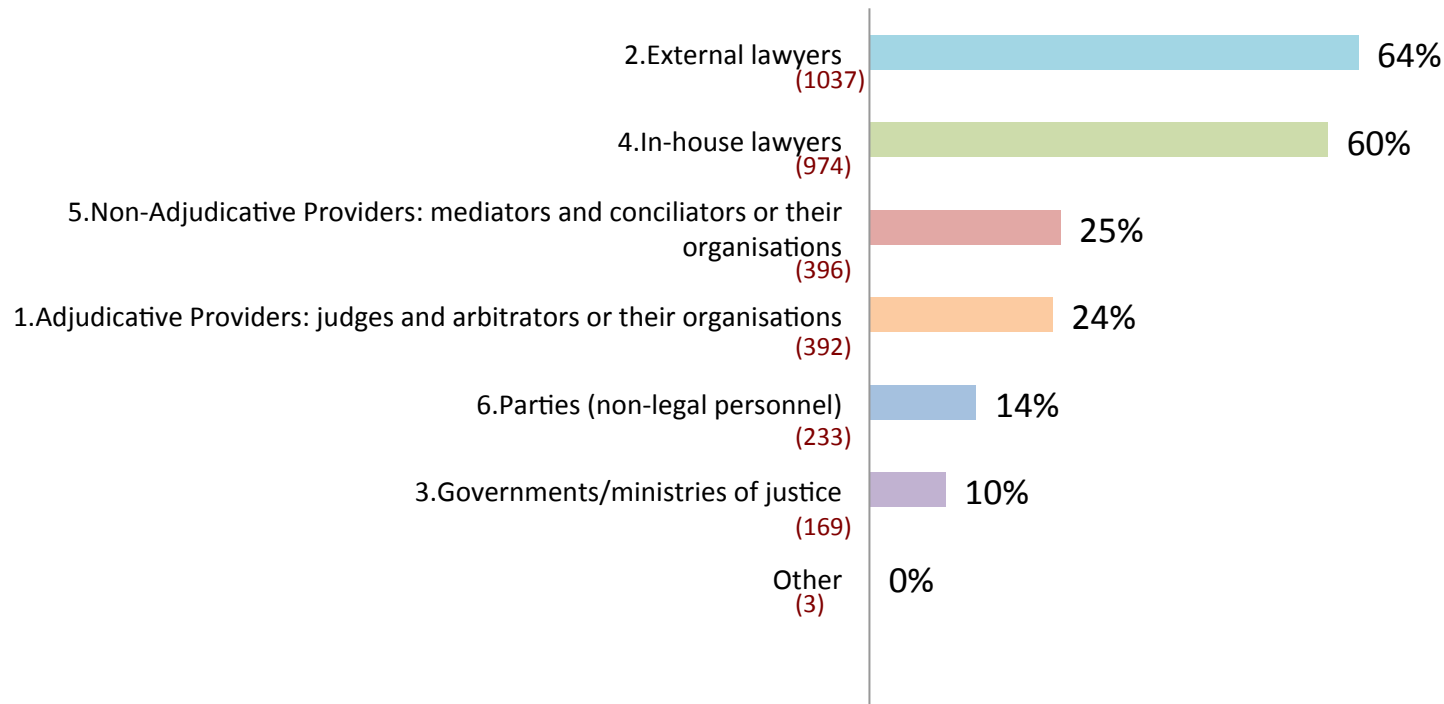


Session 2 Question 4

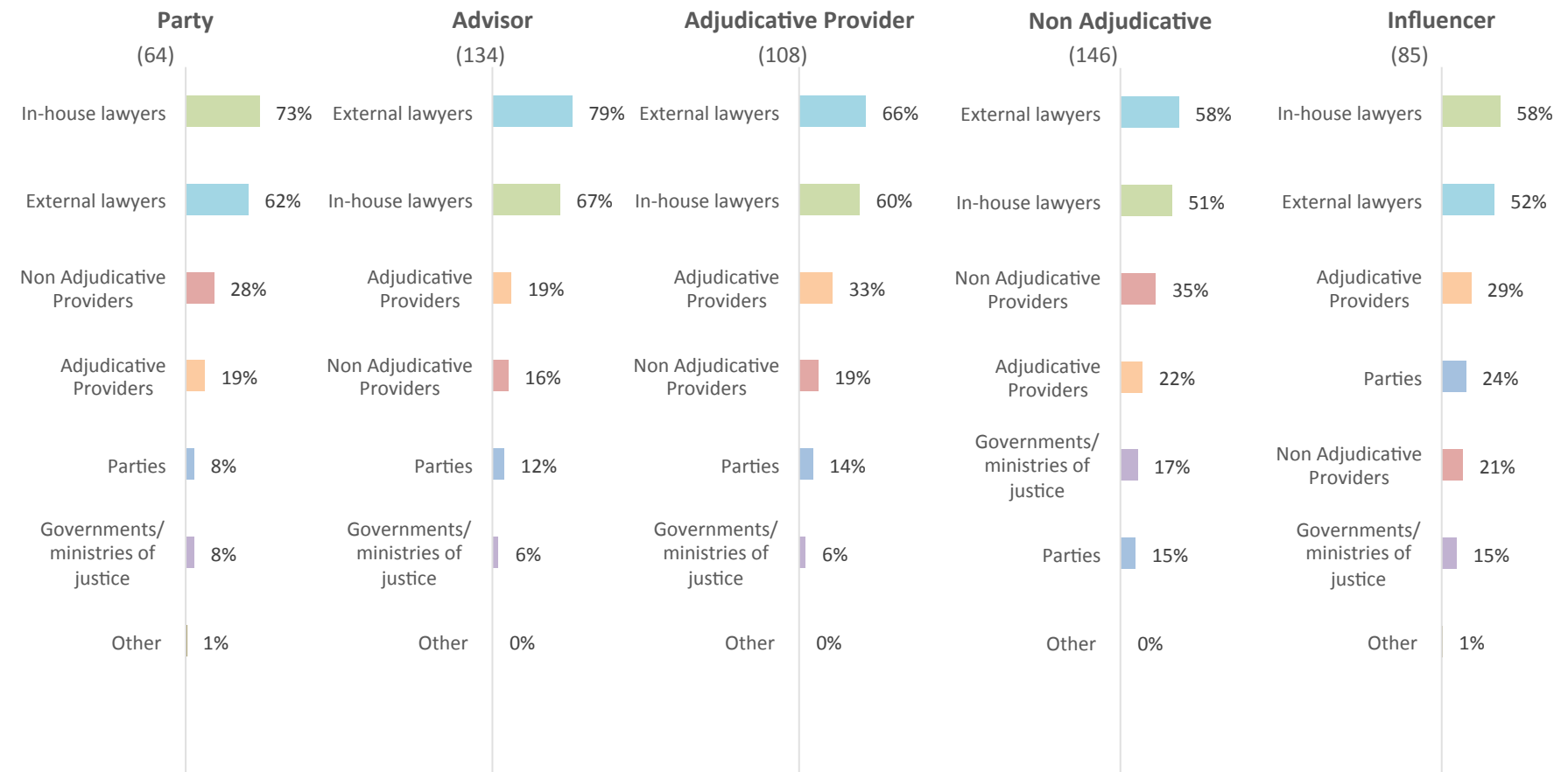
Who is primarily responsible for ensuring parties involved in commercial disputes understand their process options, and the possible consequences of each process before deciding which one to use?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3204)



Session 2 Question 4: Cross-sorting Results

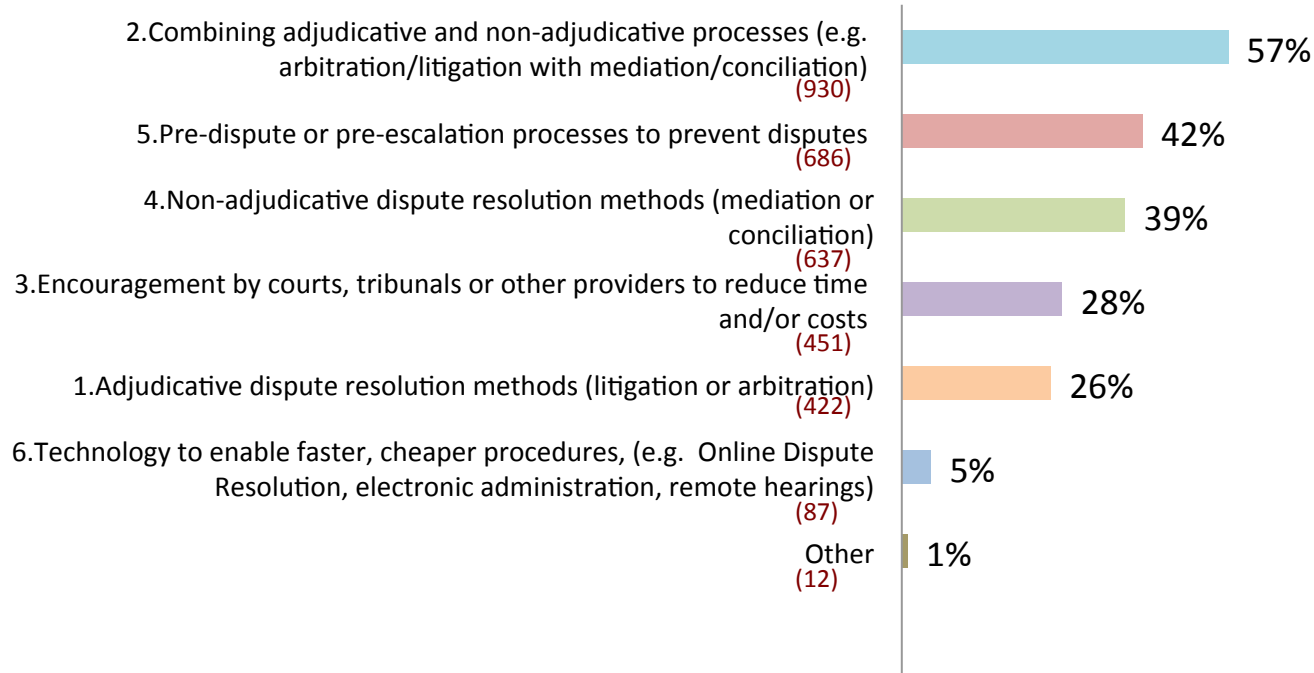


Session 2 Question 5

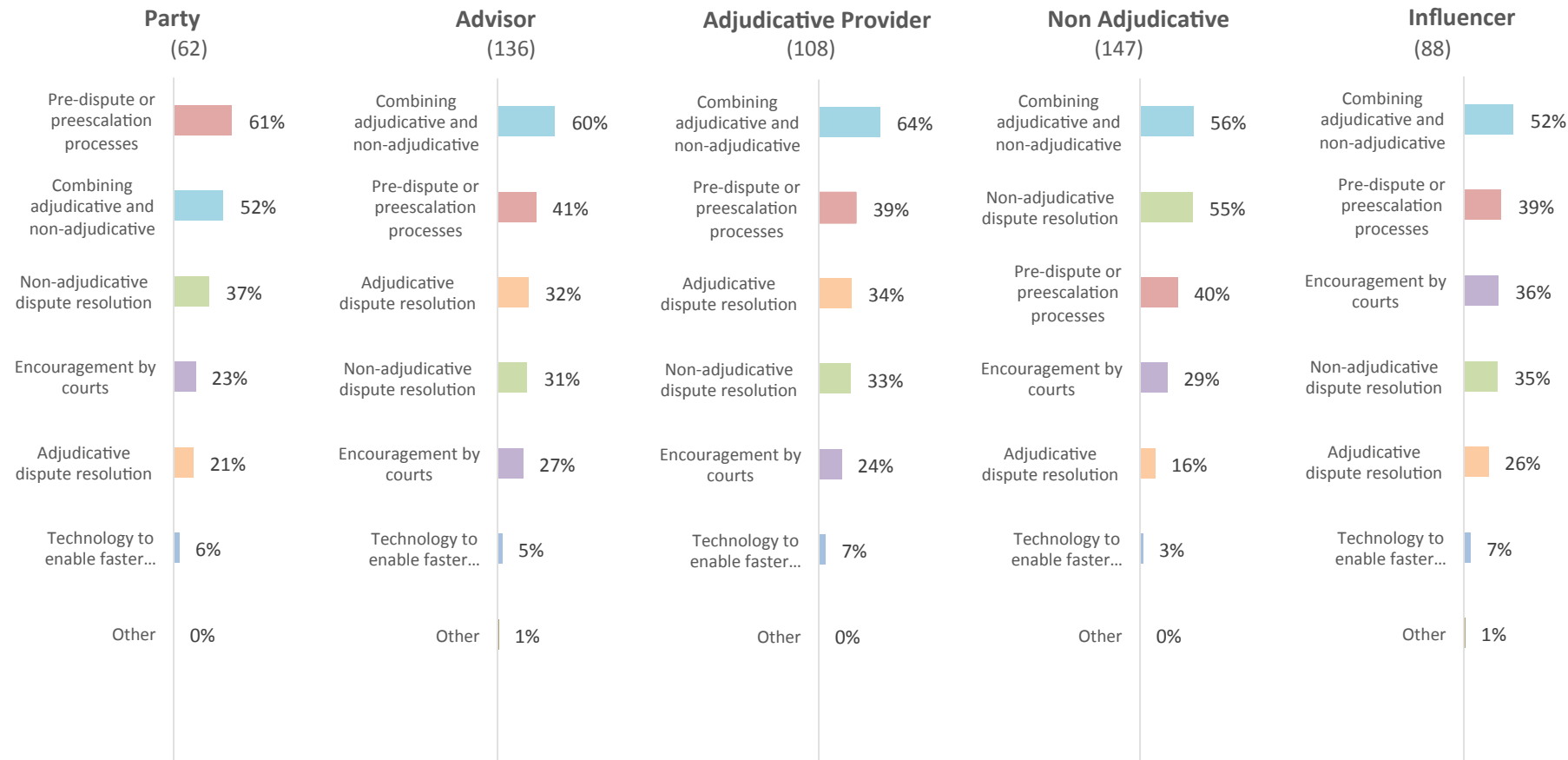
Currently, the most effective commercial dispute resolution processes usually involve which of the following?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(3225)



Session 2 Question 5: Cross-sorting Results





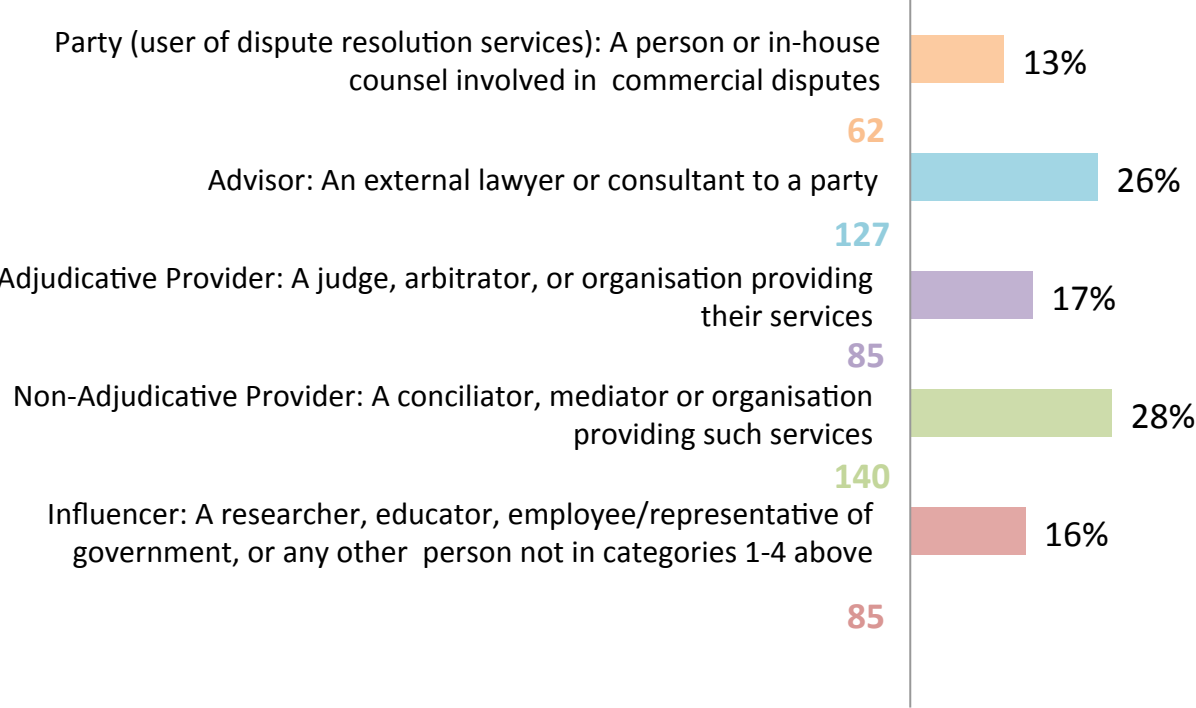
Session 3

Session 3 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).

(499)

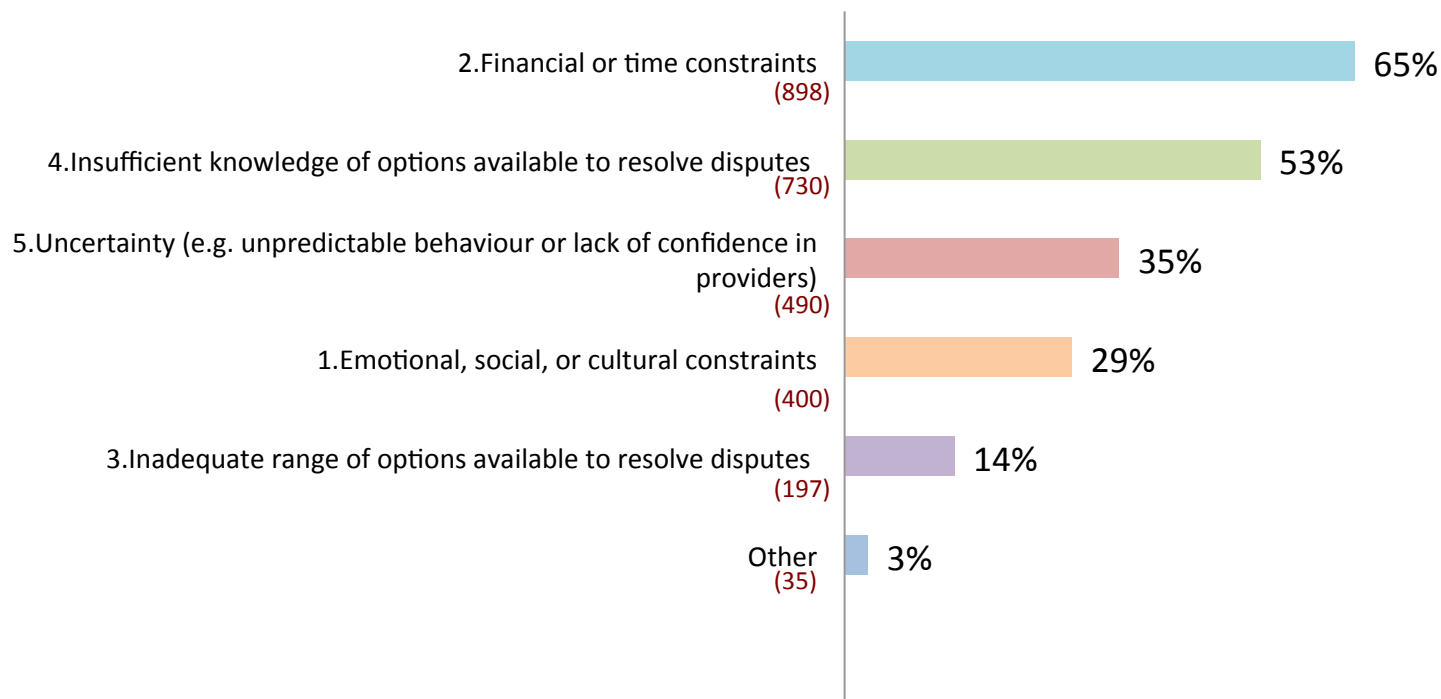


Session 3 Question 1

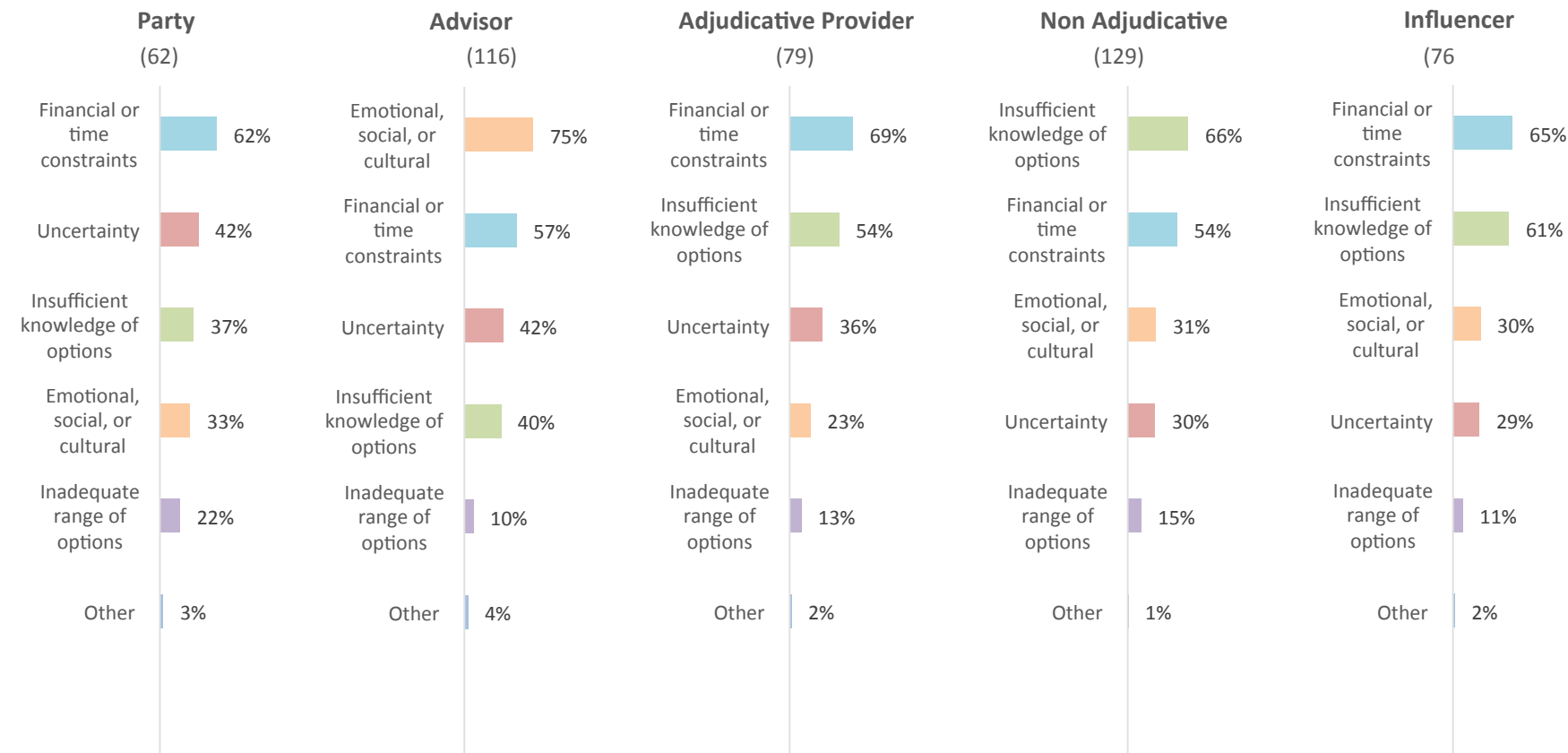
What are the main obstacles or challenges parties face when seeking to resolve commercial disputes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2750)



Session 3 Question 1: Cross-sorting Results

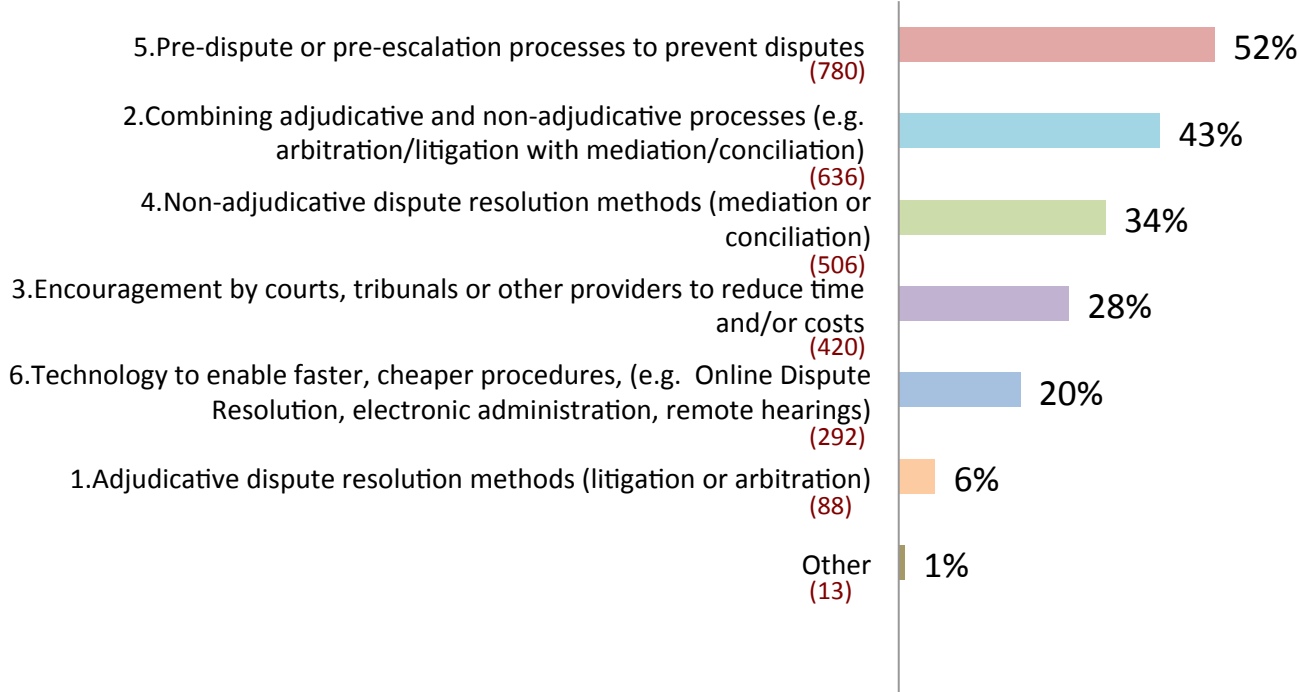


Session 3 Question 2

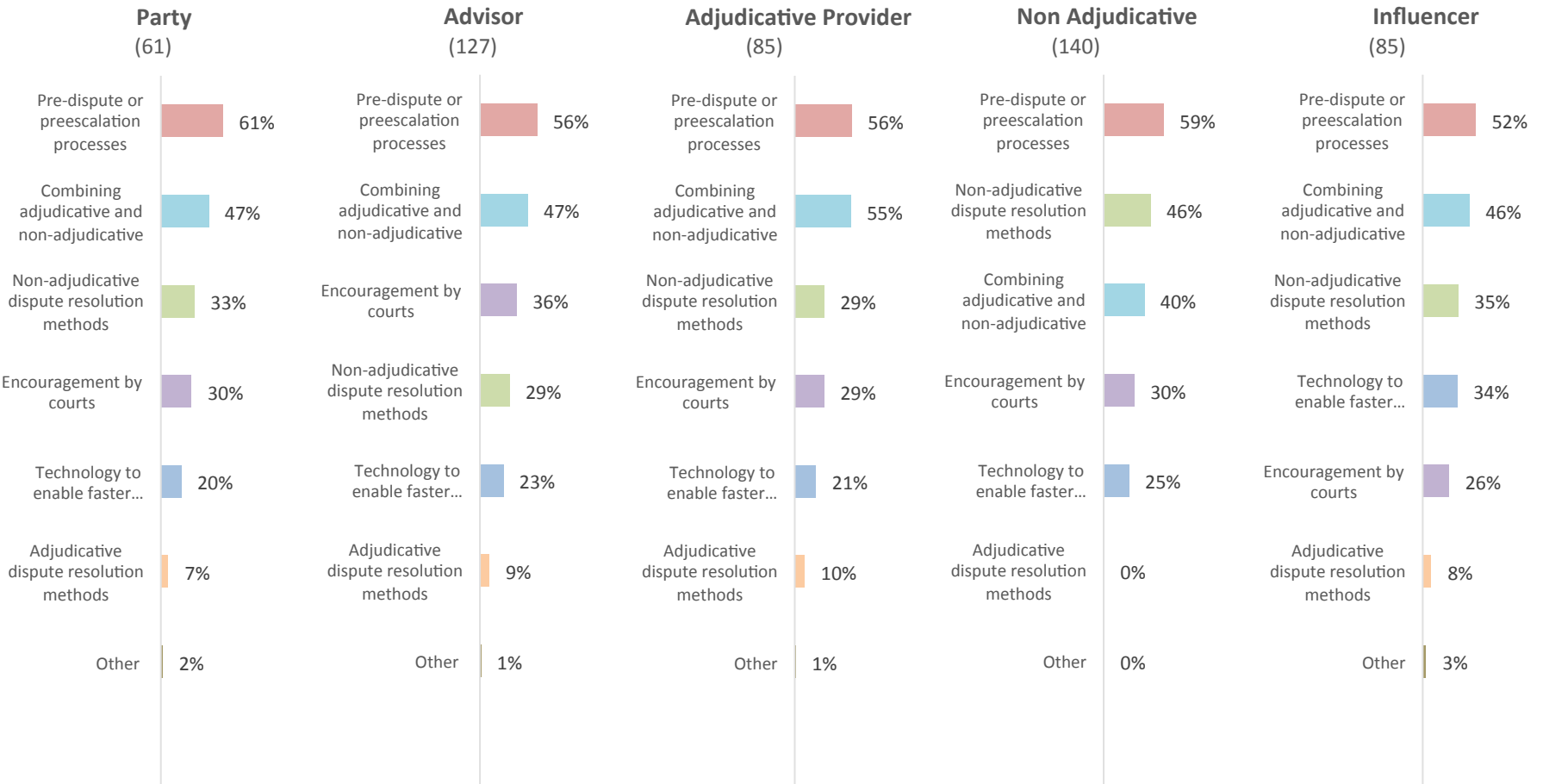
To improve the future of commercial dispute resolution, which of the following processes and tools should be prioritised?

(Please rank your 3 preferred answers in order of priority: ‘1st choice’= 3 points, ‘2nd choice’= 2 points, ‘3rd choice’ = 1 point)

(2722)



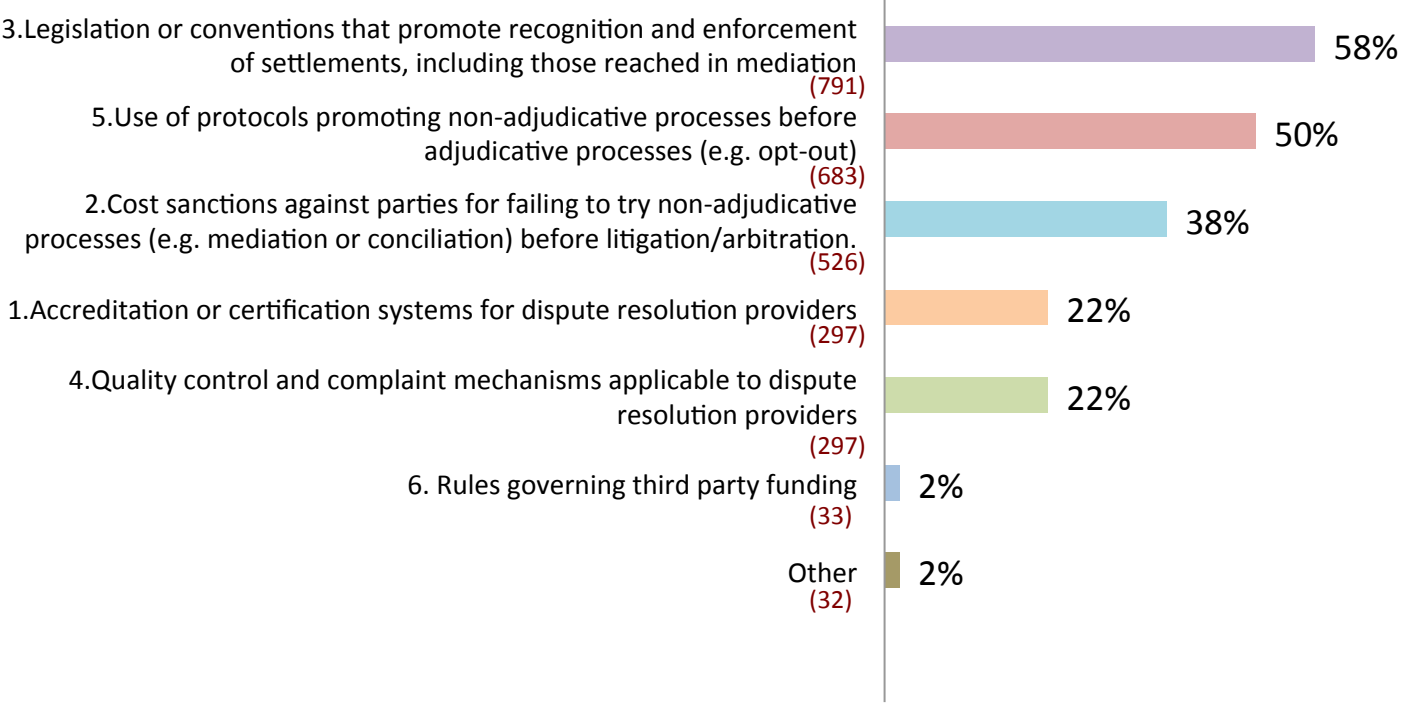
Session 3 Question 2: Cross-sorting Results



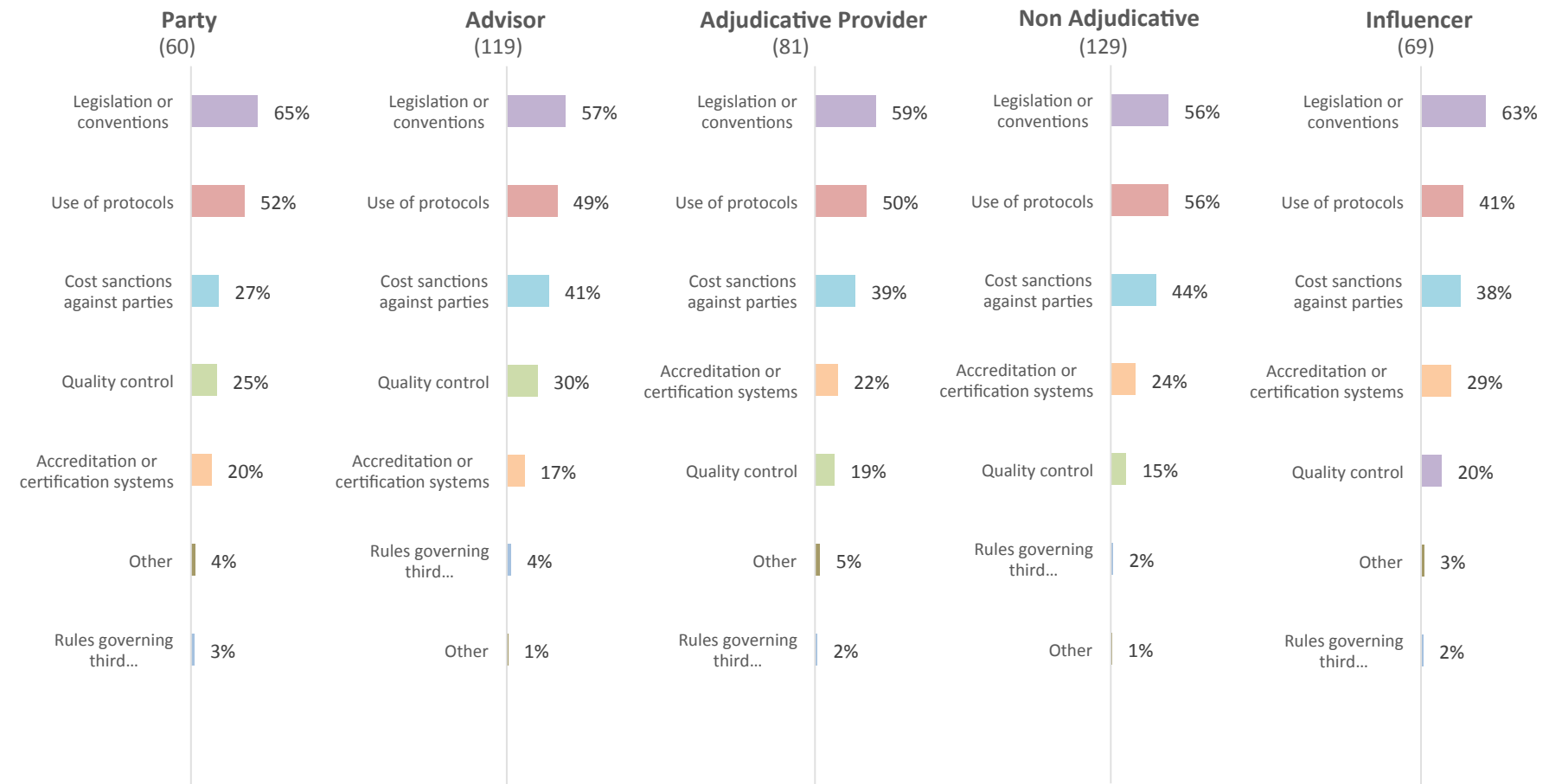
Session 3 Question 3

Which of the following areas would most improve commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)
(2627)



Session 3 Question 3: Cross-sorting Results

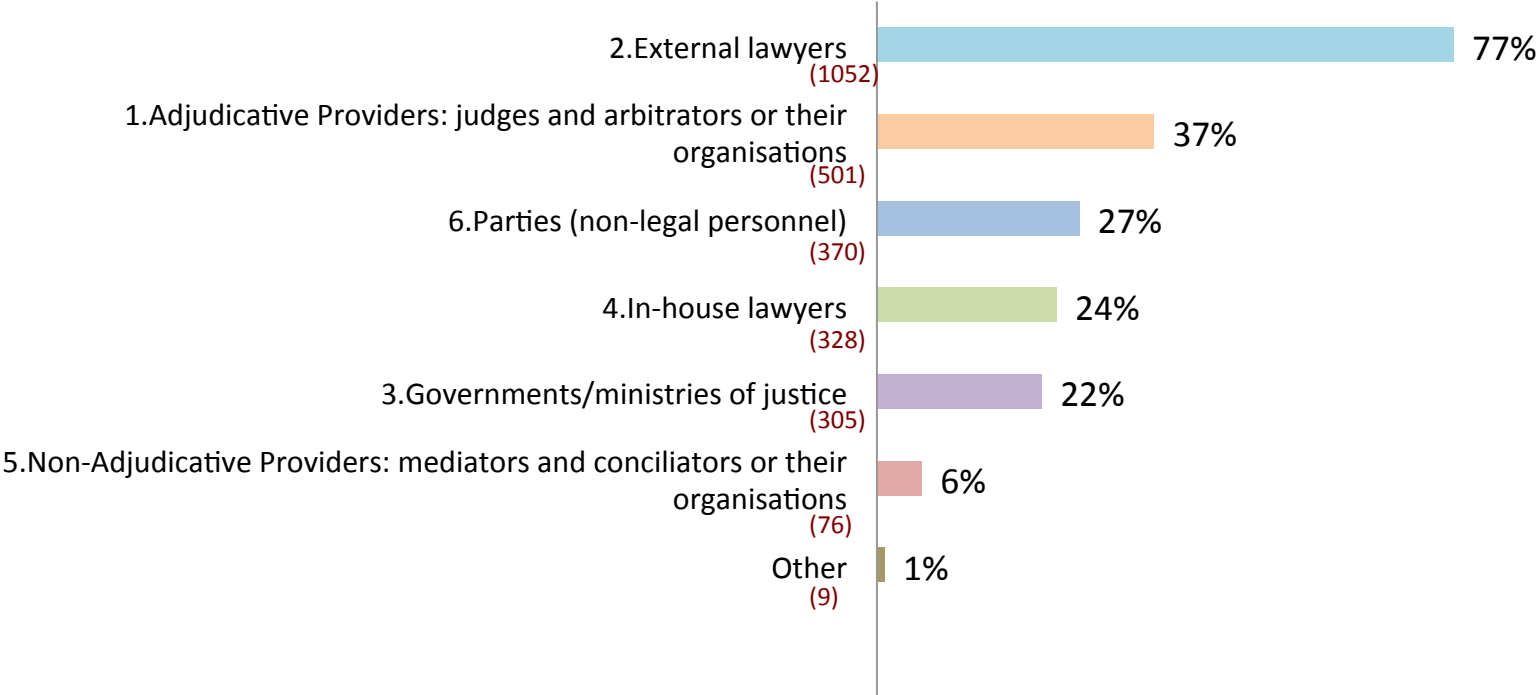


Session 3 Question 4

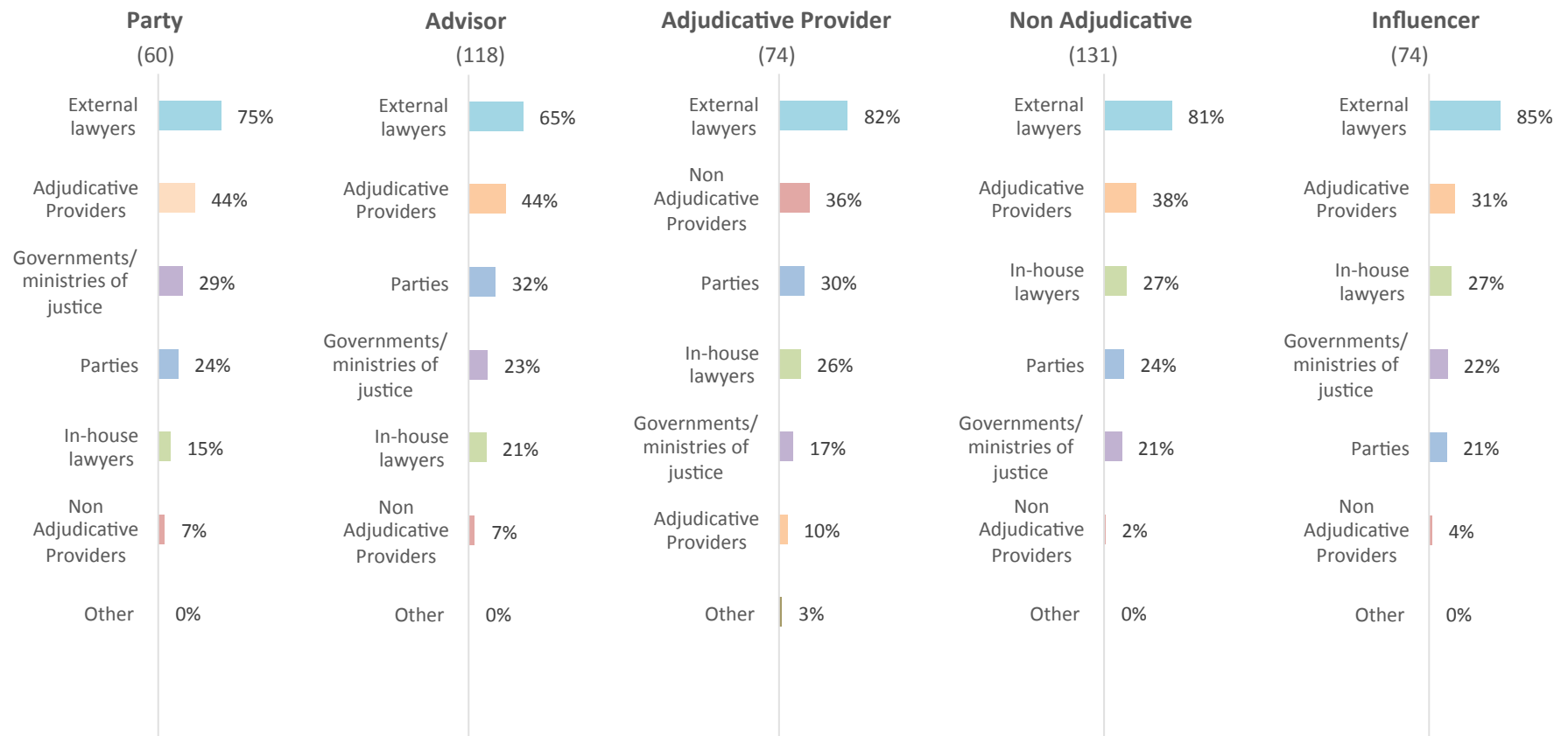
Which stakeholders are likely to be most resistant to change in commercial dispute resolution practice?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2632)



Session 3 Question 4: Cross-sorting Results

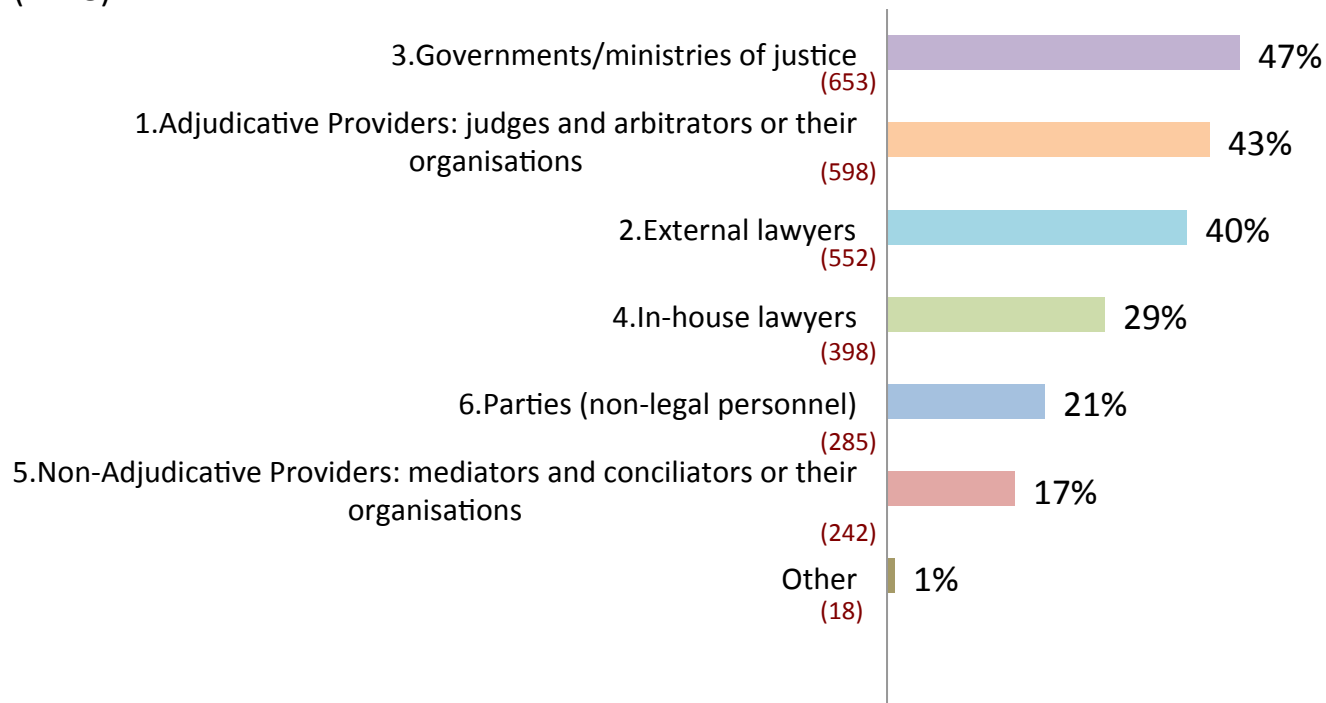


Session 3 Question 5

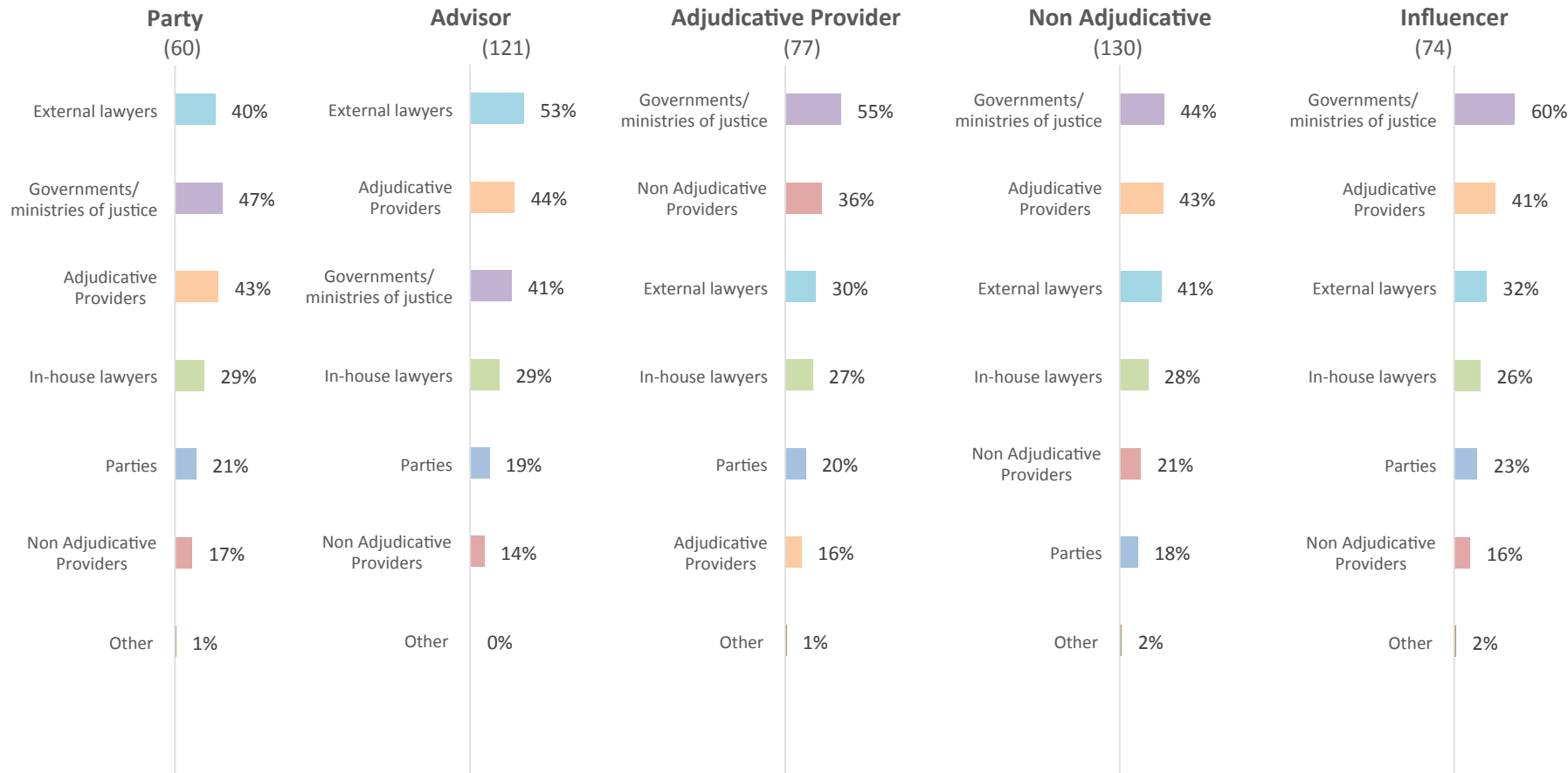
Which stakeholders have the potential to be most influential in bringing about change in commercial dispute resolution practice?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2728)



Session 3 Question 5: Cross-sorting Results





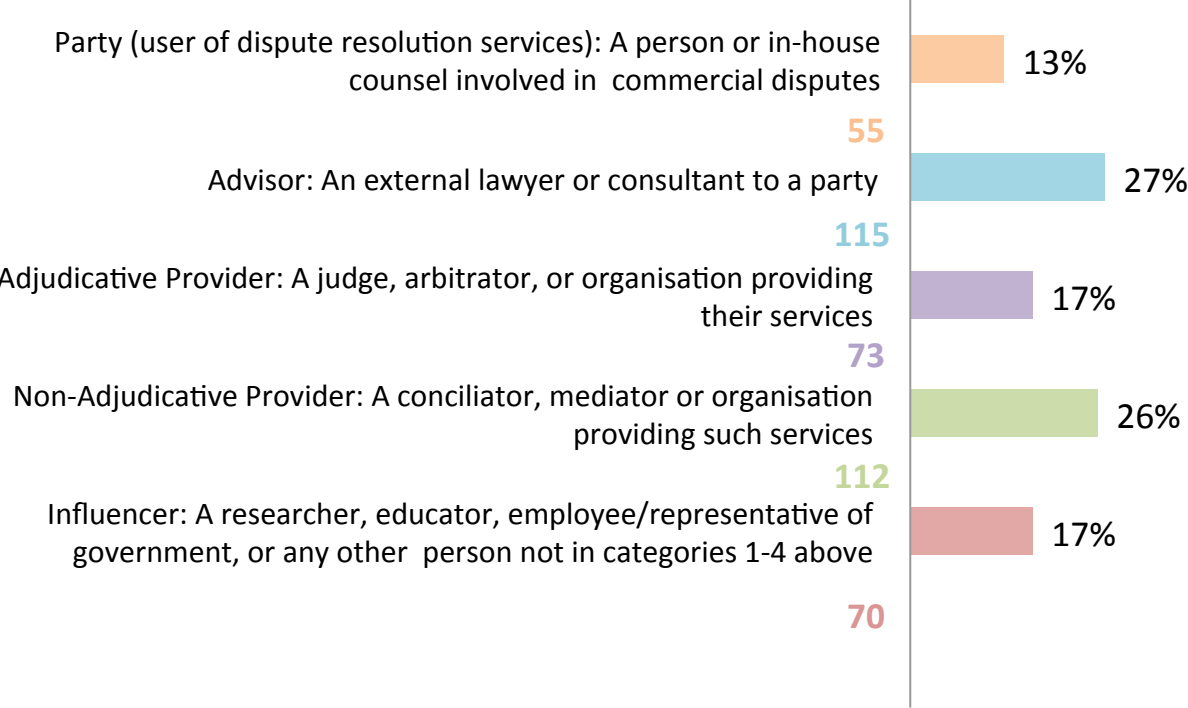
Session 4

Session 4 – Demographic Results

Which category of stakeholder will you vote as today?

(If your regular practice involves several of these options, please select the one in which you have primarily been involved).

(425)

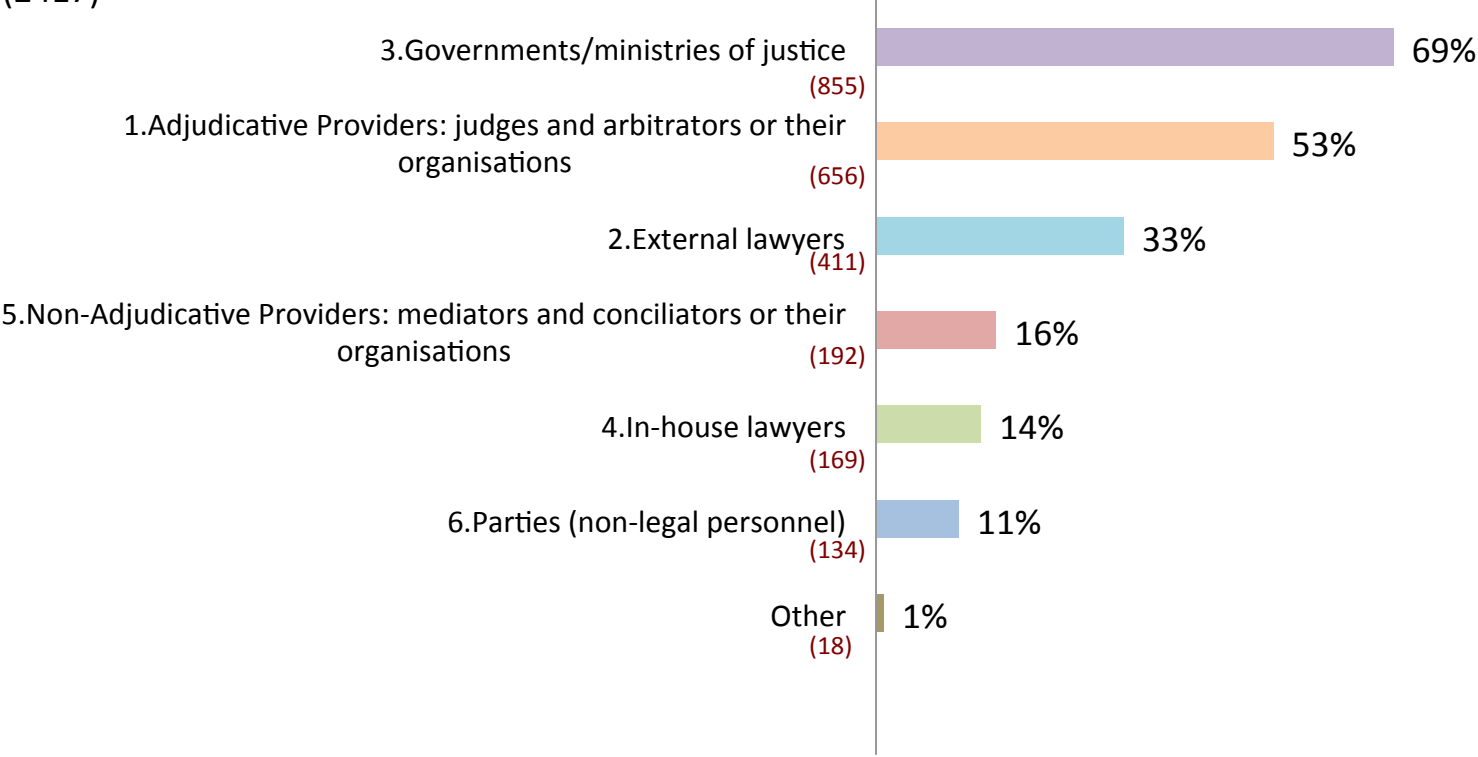


Session 4 Question 1

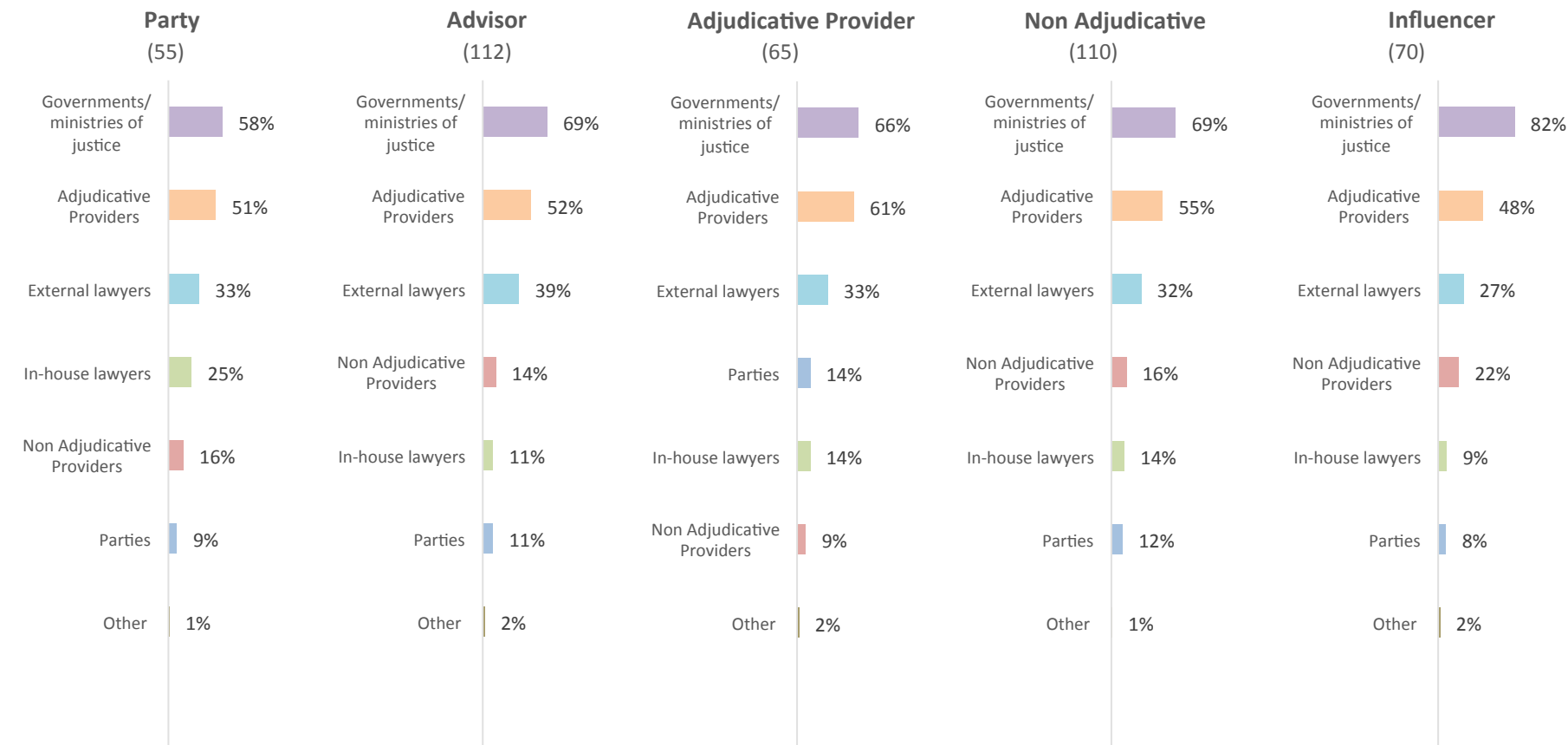
Who has the greatest responsibility for taking action to promote better access to justice in commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point).

(2417)



Session 4 Question 1: Cross-sorting Results

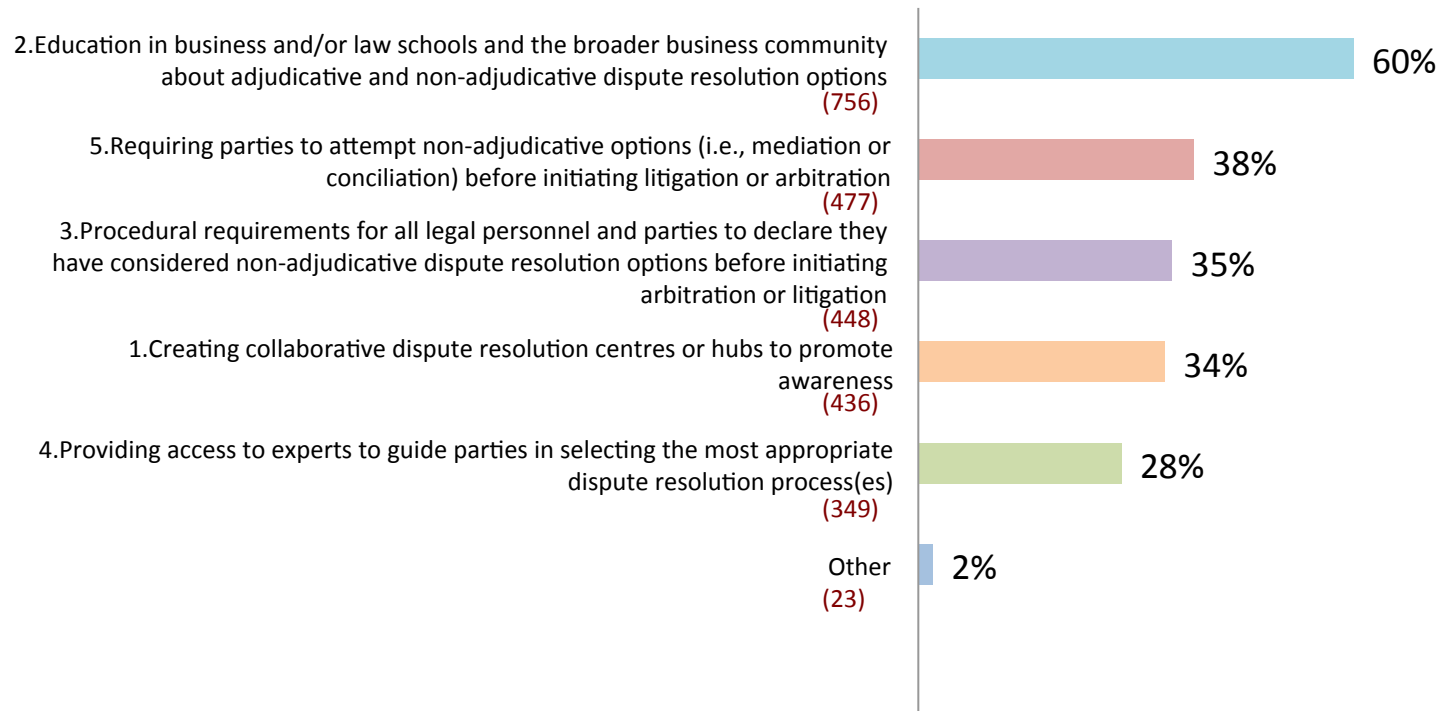


Session 4 Question 2

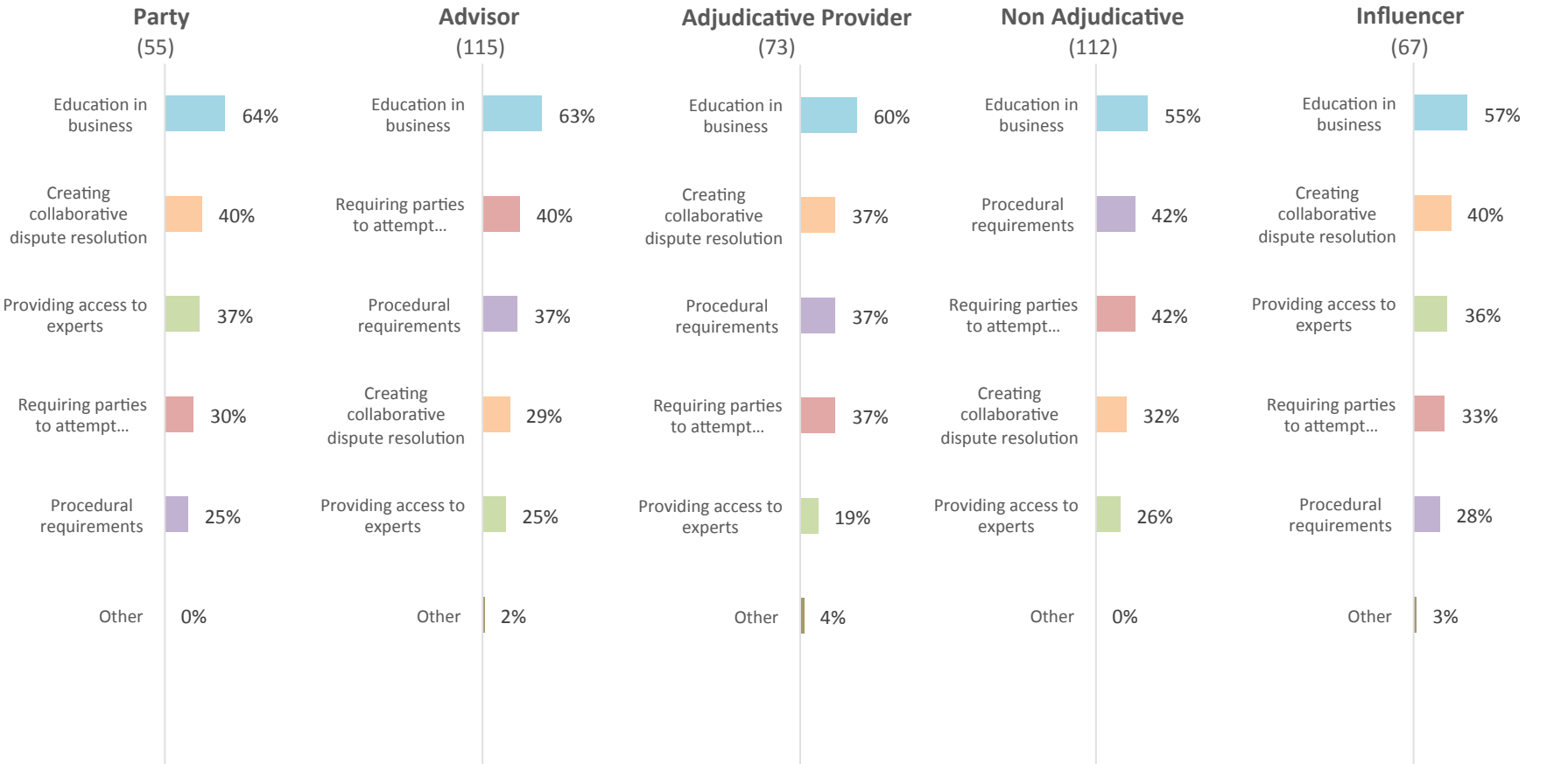
What is the most effective way to improve parties' understanding of their options resolving commercial disputes?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2489)



Session 4 Question 2: Cross-sorting Results

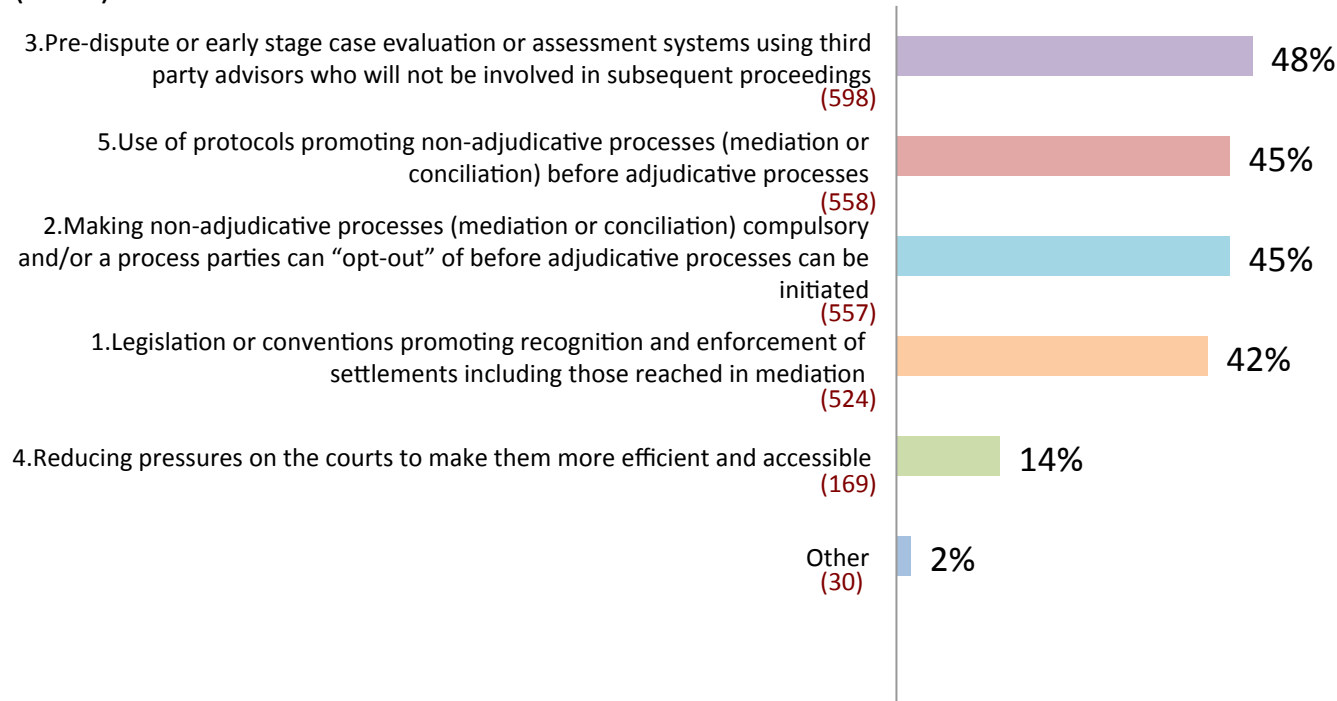


Session 4 Question 3

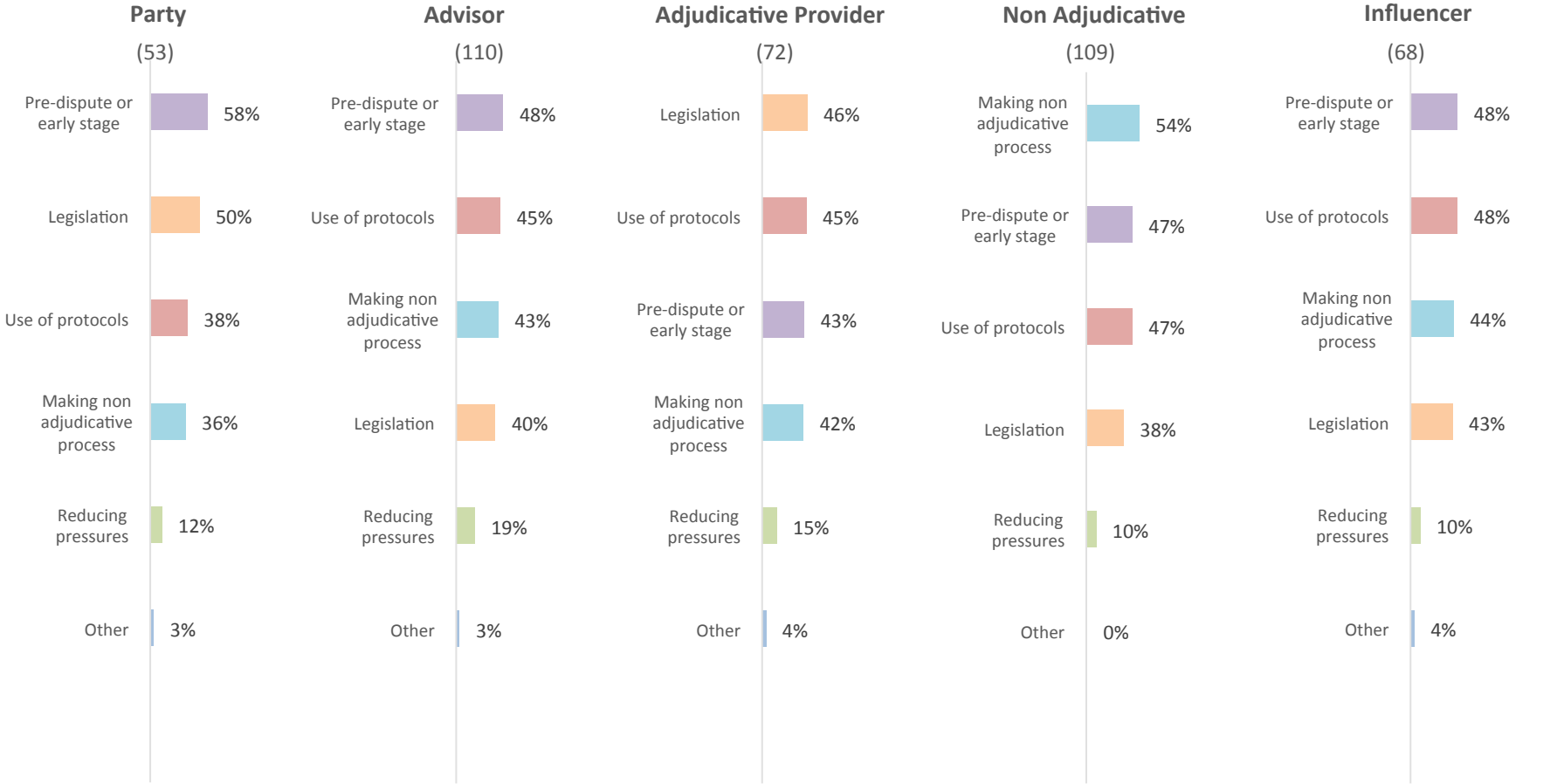
To promote better access to justice for those involved in commercial disputes, where should policy makers, governments and administrators focus their attention?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2436)



Session 4 Question 3: Cross-sorting Results

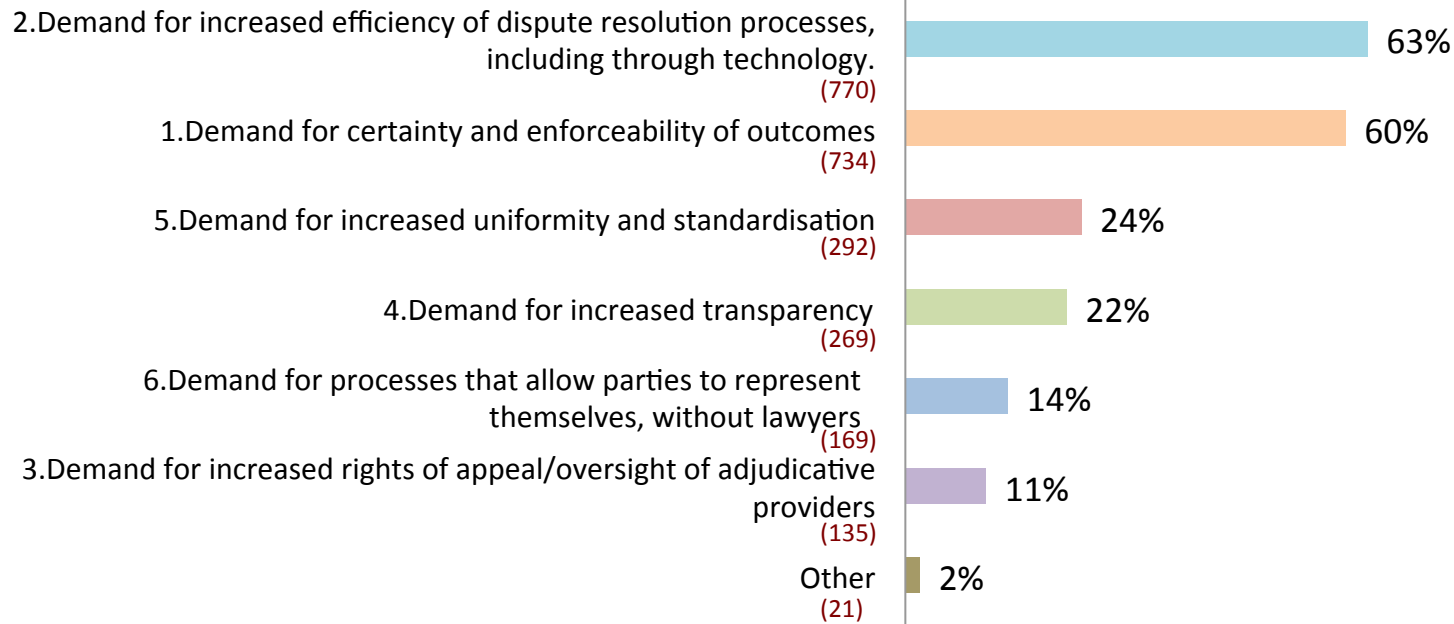


Session 4 Question 4

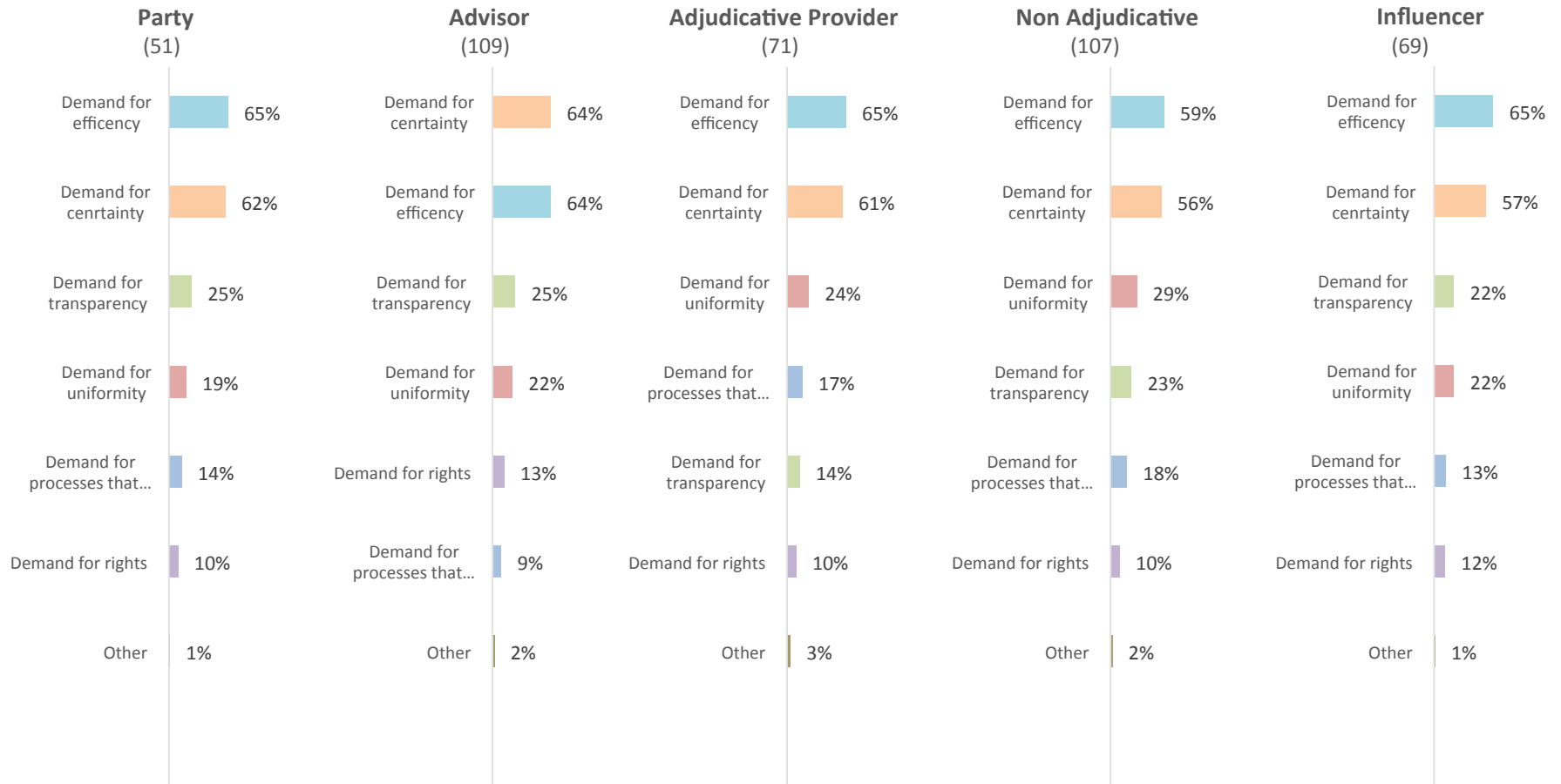
Which of the following will have the most significant impact on future policy-making in commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2369)



Session 4 Question 4: Cross-sorting Results

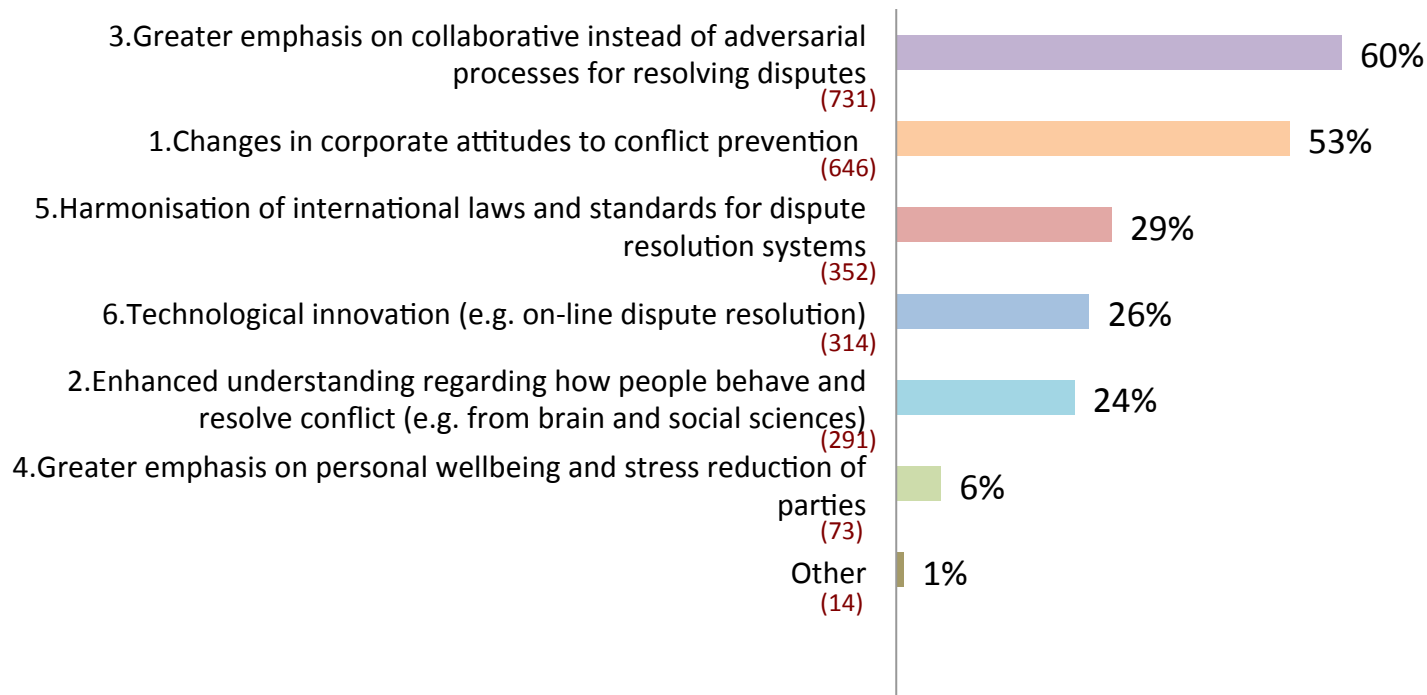


Session 4 Question 5

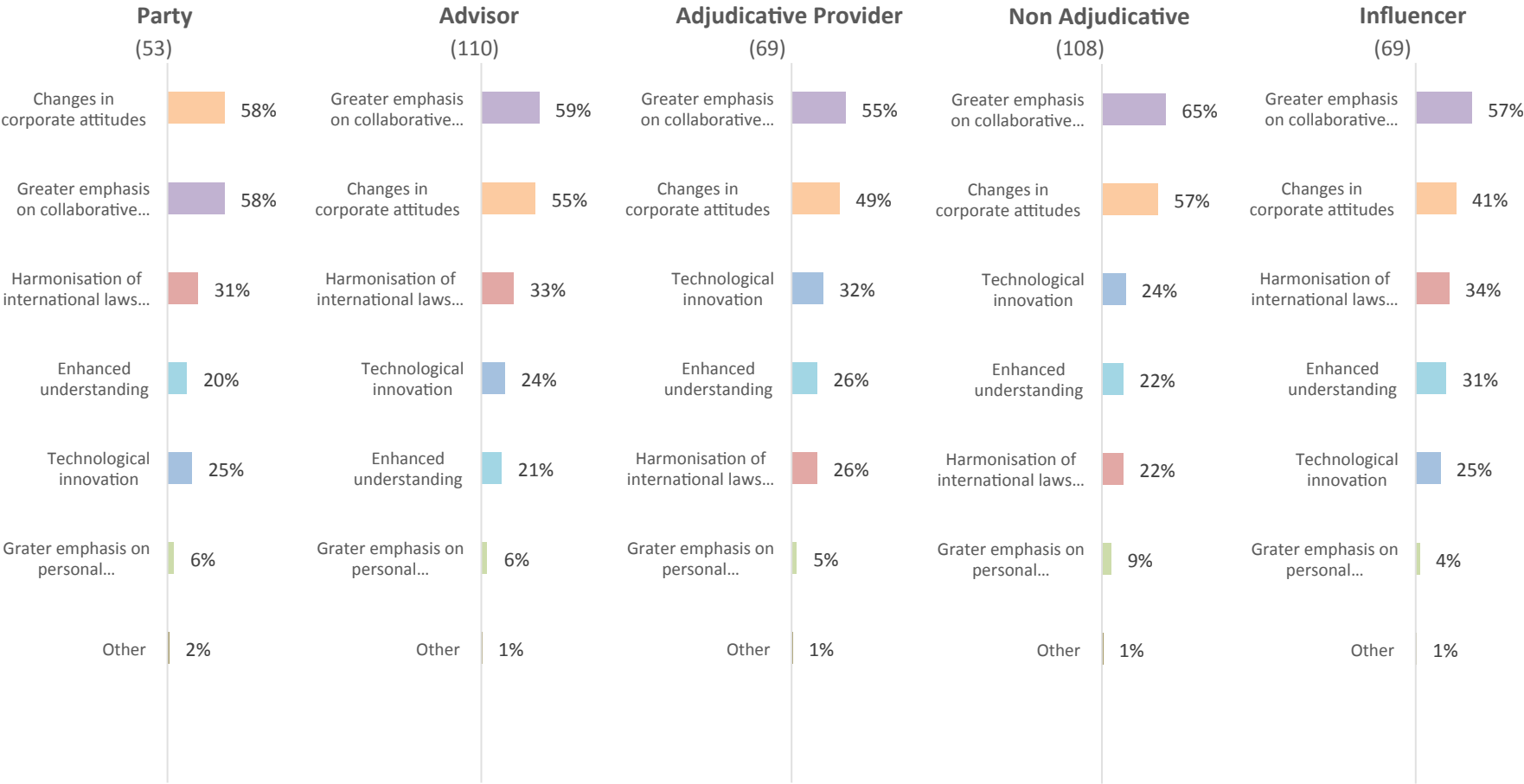
What innovations/trends are going to have the most significant influence on the future of commercial dispute resolution?

(Please rank your 3 preferred answers in order of priority: '1st choice'= 3 points, '2nd choice'= 2 points, '3rd choice' = 1 point)

(2407)



Session 4 Question 5: Cross-sorting Results



THANK YOU