

Shaping the Future of International Dispute Resolution

October 29, 2014

Biographies of Speakers and Organising Committee members



Mark Appel is Senior Vice President of the International Centre for Dispute Resolution (ICDR), the international division of the American Arbitration Association (AAA), a leading global provider of private dispute prevention, conflict management and dispute resolution services, education and training. A member of the Association's senior management team, Mark is charged with primary responsibility for ICDR operations in Europe, the Middle East and Africa. He has worked with regional conflict management community stake holders to build sustainable mediation and arbitration systems and has trained legal and business professionals and government staff on four continents in negotiation, mediation and arbitration skills, both on behalf of the ICDR-AAA and on behalf of state court systems and professional associations. Mark is an experienced mediator and founding, now honorary member of the Board of Directors of the International Mediation Institute.



Toe Su Aung is Co-founder and Director of Elipe Limited, a specialist consultancy in London providing strategic government relations, corporate affairs and communication services designed to promote the IP interests of companies. Before establishing Elipe, Toe Su performed a variety of roles in British American Tobacco (BAT), based mainly in London, for over 15 years. She led legal and corporate affairs teams on IP protection and policy as well as driving global strategies for addressing illicit trade globally. Toe Su has also been active in trade associations on IP policy for over 15 years and in 2013 she was elected the first Asian President of INTA. In both her corporate capacity and her leadership roles in INTA and other associations, Toe Su has had extensive experience in engaging on IP issues with governments, media and companies across all sectors. She is qualified as a Solicitor in both the UK and Singapore. Her interests include opera, theatre, creative writing, pilates, spinning and cooking.



Francois Bogacz serves as a mediator in international and domestic matters including commercial, civil and employment disputes. He is the co-founder of Convirgente, the first conflict management consulting company in Portugal, and of Neuroawareness, the first consulting and training company dedicated to the application of neuroscience to negotiation, conflict resolution and management. With an engineering background, Francois has over 25 years of experience as business executive in global IT companies (Philips, Hitachi, Microsoft) and in an Internet web agency as VP in charge of Digital Marketing. He has been using the online technologies in his professional practice since 1995 and is offering ODR services through Convirgente.



Andrea Carlevaris is Secretary General of the ICC International Court of Arbitration (Paris) and Director of Dispute Resolution Services of the ICC. Before joining the ICC in September 2012, Andrea was a partner in the Rome office of Bonelli Erede Pappalardo. His practice covered international arbitration, judicial proceedings involving issues of public international law, conflicts of law and international civil procedure. Andrea joined Bonelli Erede Pappalardo in 2003 and became partner in 2010. Previously, he was counsel at the Secretariat of the International Court of Arbitration of the International Chamber of Commerce. Andrea is a Director of the International Mediation Institute.



Eileen Carroll started her career in the international chemical industry before becoming a partner in the city law firm Turner Kenneth Brown (now Nabarro) where she was a member of the Management Committee and the International Strategy partner. In over 20 years of practice Eileen worked with multinational corporations and a number of celebrity clients based in Europe, the Far East, India and the United States. She spent 10 years working with North American clients and worked in San Francisco with Thelen Reid Priest before returning to the U.K. to spearhead the creation of CEDR and is now the Deputy Chief Executive. She is recognised as one of the pioneers of mediation techniques in the U.K and with over 20 years' experience as a practising mediator, she is one of the most senior and highly regarded mediators in the country. Eileen's mediation practice has a very broad international, commercial perspective, working with clients on claims relating to dozens of different sectors and activities. She has mediated disputes involving banks, insurance companies, media, multinationals, sovereign states and private individuals in the UK and internationally. She is co-author of *International Mediation – the Art of Business Diplomacy*, and a contributor to *Butterworth's Mediators on Mediation*. In 2013 Eileen was awarded Queen's Counsel Honoris Causa for her mediation practice and role in founding CEDR.



Anthony Connerty. Barrister, Chartered Arbitrator and Mediator in practice at Chambers in the Temple, London E.C.4. In practice at the English Bar since 1975. Has appeared in most English courts, including the High Court and Court of Appeal. Experience as advocate in lengthy and complex court cases. Experience as advocate, arbitrator and mediator in international multi-million U.S. dollar disputes under the Rules of various international dispute resolution organisations including ICC, LCIA, AAA/ICDR, SSC (Stockholm Centre), LME (London Metal Exchange), RCICAL (Lagos Regional Arbitration Centre), CIArb (Chartered Institute of Arbitrators); and in ad hoc arbitrations (including arbitration under the UNCITRAL Rules). Arbitration and mediation cases have included general commercial disputes, oil and gas, metals, cotton and banking. He has been appointed and acted in international arbitrations and mediations in Abu Dhabi, Beijing, Lagos, London, New York, Singapore, Stockholm and Washington. He is Head of the IDR Group: a small, not-for-profit group of specialists in international dispute resolution from various countries around the world. Members include those who have sat in the International Court of Justice, the Permanent Court of Arbitration and the International Tribunal for the Law of the Sea. Members have acted in commercial arbitrations in cities around the world under the Rules of the major arbitral and other institutions: www.idrgroup.org. Anthony Connerty is an IMI Certified Mediator: <http://imimediation.org/anthony-connerty>.



Katherine Cowdrey, Katherine Cowdrey is a commissioning editor at Globe Law and Business, a division of Globe Business Publishing, specialised in producing practical topical titles for international legal and business professionals. She has extensive experience in publishing, and worked previously at world-leading educational publisher Pearson Education on its textbooks and resources for undergraduate markets under the Longman Law imprint, managing such series as the successful Law Express franchise. Katherine manages Globe Law and Business' commercial law portfolio, notably its lists in IP and media law, legal risk management, arbitration and ADR.



Joanne Cross, Assistant General Counsel Dispute Resolution - BP - her work focuses on actively managing high profile UK and International litigation and arbitration matters as well as contentious risk. She joined BP's Dispute Resolution Team in 2003 having previously worked in private practice at Slaughter and May, and subsequently at Herbert Smith Freehills as a dispute resolution practitioner. In her current role, she is based in BP plc headquarters in London and handles major disputes across the group.



Helen Dodds is the Head of Legal, Dispute Resolution reporting to the Group General Counsel at Standard Chartered Bank. She set up the Group Legal Dispute Resolution Team in 2005 and has a global role. She is responsible for managing the group's material disputes around the world as well as having oversight of overseas teams managing non-material disputes. She is also responsible for reporting, to main board level, and training on disputes.



Cyril Dumoulin is Senior Legal Counsel at Shell's Global Litigation Department (Europe & Middle East North Africa). Cyril studied Administrative and Environmental Law in the Netherlands and Costa Rica. Before joining Shell in 2006, he worked for 8 years in private practice, at several Dutch law firms, including Houthoff Buruma. As Senior Legal Counsel he advises and litigates in a wide variety of commercial and administrative litigation, arbitration and mediation. He organizes the training of internal counsel and business representatives in mediation advocacy skills. Cyril is a board member of the Dutch Arbitration Association (DAA) and member of the Dutch ICC Commission on Arbitration and ADR. He works closely with the International Mediation Institute. Cyril lives with his wife and two children in The Hague, the Netherlands.



Sven Dumoulin is General Counsel of AkzoNobel and a member of the company's Executive Committee. He is responsible for legal, compliance, intellectual property and legacy management. He holds a PhD in law from the University of Groningen and worked as a lawyer with a large Dutch firm prior to joining Unilever in 2003, where he was appointed Group Secretary four years later. From 2003 to 2007 Sven held professorships in company law at the universities of Groningen and Tilburg in the Netherlands. Outside AkzoNobel, he is a member of various Legal Professional Associations. He is a member of the Board of Directors of the CPR International Institute for Conflict Prevention & Resolution, Board member of the Dutch Association for Securities Law, Board member of the Dutch Association for Listed

Companies (VEUO), Advisory Board member of the Dutch Arbitration Institute NAI and Member of the Governing Body of the ICC Court of International Arbitration.



The Master of the Rolls, The Right Honourable Lord Dyson
The Rt. Hon. Lord Dyson was appointed as Master of the Rolls with effect from October 1, 2012. The Master of the Rolls is the Head of Civil Justice, and the second most senior judicial position in England and Wales, after the Lord Chief Justice. Lord Dyson was born on July 31, 1943, and was educated at Leeds Grammar School and Wadham College, Oxford. He was called to the bar (Middle Temple) in 1968. He was made a bencher for Middle Temple in 1990. He was appointed as a Queen's Counsel in 1980, and his first judicial appointment was as a Recorder held between 1986 and 1993. He was appointed as a Judge of the High Court of Justice for 1993-2001. He was also the Presiding Judge for the Technology and Construction Court between 1998 and 2001. In 2001 he was appointed as a Lord Justice of Appeal. Lord Dyson was appointed Justice of the Supreme Court in April 2010. He was the second Justice to be appointed to that court directly. It was announced in August 2012 that he would succeed Lord Neuberger of Abbotsbury as Master of the Rolls. Since 1998 he has been a Fellow Honorary of the Society of Advanced Legal Studies and of the Hebrew University of Jerusalem in 2004. Lord Dyson is married with a daughter and a son.



Emma Ewart is Operations Manager of IMI. Emma came to IMI having been Executive Assistant to the Chief Executive and Commercial Director, and General Office Manager of Resolex, a London-based dispute resolution institution. Prior to Resolex, Emma was the Personal Assistant to London-based Barrister Andrew Burr, at the time Chairman of the European Branch of the Chartered Institute of Arbitrators and Editor of the Construction Law Journal. Emma is based in New Zealand.



Johan Gernandt is a Consultant with Advokatfirman Vinge KB. He is a former senior partner of the Law Firm Gernandt & Danielsson, Stockholm. Johan is Chairman of the Arbitration Institute of the Stockholm Chamber of Commerce and Chairman of the Governing Council of the Swedish Central Bank. He is a member of the Commission on International Arbitration of the International Chamber of Commerce, Paris. He specializes in arbitration law, company law and M&A. He has acted as Counsel and Arbitrator (including chairman) in a large number of international arbitrations (mainly East-West) under the rules of several institutes. He is a panel member of various international arbitral institutions, including Beijing, Moscow and Kiev. He is a member of the IDR Group.



Ulrich Hagel is Senior Expert Dispute Resolution at Bombardier Transportation GmbH. He received his doctorate in Law and Economics from the University of Bayreuth. For many years, he has been active as a lawyer and mediator with a special emphasis on mediation in the international business world. Ulrich is also a founding member of the Round Table Mediation and Conflict Management of the German Economy, and a member of the International Association for Contract and Commercial Management.



Noah J. Hanft is the new President and CEO of the International Institute for Conflict Prevention and Resolution (CPR Institute), an international non-profit coalition of corporate counsel, top law firms, judiciary and academics, dedicated to providing resources and information in commercial conflict prevention and dispute management. Prior to joining CPR, Noah was General Counsel and Chief Franchise Officer for MasterCard, where he was responsible for overseeing legal and regulatory affairs, public policy and compliance, as well as Franchise Development and Integrity, Global Diversity, Corporate Security and Information Security. Hanft began his career as an attorney with the Legal Aid Society in New York City. He has extensive ADR experience and has lectured at length on the value of ADR in resolving litigation.



Isabelle Hautot is a lawyer, member of the Paris Bar, mainly involved in strategy. Since 2005, she is General counsel group litigation at ORANGE. She has gathered an in-depth experience of complex international litigation in the fields of telecommunications, civil works, industry, engineering, banking, insurance and of international arbitration, having led institutional and ad hoc international arbitral proceedings, whether as a counsel and an arbitrator then as a representative of a party. In parallel, she taught international commercial law and international arbitration at Sciences Po Paris, University of Paris V René-Descartes, l'Ecole Française des Barreaux, Bologna University. She has participated actively to the development of international arbitration with numerous conferences and articles, in collaboration with the Institute of World Business Law of the ICC specifically, as a member of its Council. Presently the Chair of the CCIAG, a director of the IMI, a director of the ASA, a member of the ICC Commission on ADR and of several task-forces, she works for a stronger implication of the companies, for a renewed legitimacy of arbitration, for setting up the proper conditions for mediation to develop. An authorized mediator. Working languages: English, French, and Italian.



Robert Ivens is Head of Legal at Marks and Spencer plc. He is responsible for the day-to-day provision of legal advice to the Marks & Spencer Group worldwide. Robert heads a legal team of 18 lawyers, plus support based at M&S' head office in London, which provides advice principally on employment, commercial contracts, marketing and advertising, real estate, intellectual property, consumer protection and regulatory, and compliance law. Qualifying as a solicitor in 1983, Robert worked in private practice with major London firms before joining Marks & Spencer in 1985.



Hywel Jenkins is a partner in Herbert Smith Freehills' market leading financial services regulatory team in London. He acts for clients from across the financial services industry including investment banks, retail banks, wealth managers and insurers. Hywel principally focuses on contentious matters and enforcement investigations, and also assists clients in managing skilled person reviews, internal investigations and making notifications to regulators. In addition to contentious matters, Hywel also frequently advises more generally on compliance with regulatory requirements, including attestations.



Mr. Yu Jianlong. Vice-Chairman and Secretary General, China International Economic and Trade Arbitration Commission (CIETAC); Vice-Chairman, China Maritime Arbitration Commission (CMAC); President, Asia Pacific Arbitration Group (APRAG); Vice-Chairman of the China Academy of Arbitration Law (CAAL); Board Member of the Arbitration Institute of the Stockholm Chamber of Commerce (SCC). Mr. Yu Jianlong majored in International Economic Law for his PHD degree at the Law School of the University of International Business and Economics. He was appointed Vice Chairman and Secretary General of the CIETAC and Vice Chairman of CMAC in March 2006. He was elected Vice Chairman of APRAG in 2006 and President of APRAG in 2013. Mr. Yu was elected Vice President of the IFCAI in May 2009. He is the Vice Chairman of the China Academy of Arbitration Law. He is also the Board Member of the Arbitration Institute of the Stockholm Chamber of Commerce. Mr. Yu was awarded the title of Young and Middle-aged Expert with Outstanding Contributions by the Chinese Ministry of Personnel in 2001.



Jeremy Lack is an independent lawyer and ADR neutral specialized in designing and implementing international dispute prevention and resolution processes. He is a Vice-Chair of the Independent Standards Commission of the International Mediation Institute (IMI), the Co-Chair of the Swiss Chamber of Commercial Mediation (Section Romande), and a panellist with AAA/ICDR, CMAP, CPR, IBMS, ICC, INTA, IMI, JAMS, SKWM/CSMC/SCCM, SIMC and WIPO. He qualified as an English barrister in 1989, as a US Attorney-at-Law (NY State & USPTO) in 1990-I and is admitted to the Geneva Bar since 2003. He has acted as in-house counsel for Becton Dickinson and several start-up companies, and has advised several venture capital funds. Jeremy is a Door Tenant with QUADRANT CHAMBERS in London and an advisor to CHARLES RUSSELL LLP in Geneva and London. He has a MA (Oxon) degree in Physiological Sciences and in Jurisprudence from Lincoln College, Oxford University and is a co-founder of www.neuroawareness.com. He is an adjunct faculty member at the Federal Polytechnic School of Lausanne (EPFL) in Switzerland. He handles international negotiations, mediations, conciliations, arbitrations, litigations and mixed ADR hybrid processes in a wide range of fields and technologies and lives with his wife and two daughters in Geneva, Switzerland. IMI profile: <http://imimediation.org/jeremy-lack>.



Tom Leech QC has wide experience as an advocate in Courts and tribunals at interim, trial and appellate level. He joined Herbert Smith Freehills after over 20 years of practice at Maitland Chambers, a leading set of Commercial Chancery Chambers, encompassing commercial disputes, professional negligence, trusts, company and real estate litigation. It also had a strong offshore focus, including Bermuda, Gibraltar, Jersey, Guernsey and the Isle of Man. Since joining HSF he has concentrated on commercial and multi-jurisdictional matters (including *USA v Abacha* where he appeared for the US Department of Justice both at first instance and in the Court of Appeal). He has conducted mediations either as an advocate or as mediator in a number of jurisdictions and practice areas. His most recent mediation was a financial services dispute in the Isle of Man.



Michael Leathes is a director of the International Mediation Institute (IMI), a non-profit Foundation established in The Hague in early 2007 as a registered charity by several leading companies and ADR institutions to generate greater levels of confidence in the mediation process through core initiatives such as certifying the competency of experienced

mediators, enabling users to identify the right mediators quickly and easily on a global scale and promoting improved understanding and acceptance of mediation. Michael served on a pro bono basis as IMI's first executive director from 2007-2009. He is Vice-Chair of the Singapore International Mediation Institute, and served on the Board of CPR Institute from 2003-2006. During his 39-year career until his retirement at the end of 2006, Michael held a series of in-house corporate legal roles including general counsel of Pfizer International, legal director of International Distillers & Vintners (IDV) and head of intellectual property at BAT. He spent some time in the drinks business as president of IDV's EurAsia Region and while in the pharmaceutical industry as secretary-general of the European Animal Health Institute, a Brussels-based trade federation. Michael was admitted to the English Bar in 1970 and the New York State Bar in 1984.



John Lowe is the immediate past president of ACC Europe and is a lawyer with considerable international transactional and dispute resolution experience. An American attorney and economist he began his career as a US diplomat serving in Mexico, Washington and Italy. Mr. Lowe practiced law in Milan, Italy where he focused on corporate and transactional matters. He then spent several years with Alcatel (now Alcatel-Lucent) in Italy, Belgium and France and served as Assistant General Counsel for the Group and General Counsel of Alcatel Submarine Networks. Mr Lowe also worked as an attorney with Orrick, Herrington & Sutcliffe in Paris and Milan. Mr Lowe later served as General Counsel of Qioptiq, which was recently bought by a private equity group. He has extensive experience in mergers and acquisitions, the development of compliance programs, major contracts and financing as well as the handling of disputes. Mr Lowe is a member of the board of ACC Europe. He is based in Paris, France and is fluent in French and Italian and has a working knowledge of Spanish.



Karl Mackie has been Chief Executive of CEDR since 1990 and is recognized as one of the leading international mediators and experts on negotiation, conflict management and ADR. He has undertaken some of CEDR Solve's most difficult cases including cases pioneering the use of mediation in new sectors. He has worked with numerous corporations, Governments, public bodies and others throughout the world. In 2010 he became the only mediator ever to be awarded a CBE for services to mediation. Karl is the author and co-author of numerous books and articles on mediation. Karl has strong experience as a business consultant and has acted as consultant or overseen consultancy to World Bank, European Commission and other international project sponsors on business and civil justice system development. Karl is a Member of the Advisory Council of the All Party Parliamentary Group on Conflict and a Fellow of the Chartered Institute of Arbitrators. Karl is a Director of the International Mediation Institute. <http://imimediation.org/karl-mackie>.



James MacPherson. A bilingual (English/French) ADR expert with over twenty years' experience within public and private sectors, James works internationally in over 20 countries as a Mediator, Arbitration and ADR Trainer, Advisor and Systems Designer, and served as Board Member of the International Mediation Institute in the Hague. He was Co-Founder and inaugural CEO of BCDR-AAA, whose innovations included the Middle East Pre-Vis Arbitration Moot, Free Arbitration Zone and Statutory ADR Tribunals (with claims exceeding USD\$2 Billion). James'

extensive experience across the MENA region includes his former role as Country Director, ABA Rule of Law Initiative, focusing on judicial and legal reform as well as training government officials, judges and lawyers in Bahrain, Jordan, Kuwait, Oman, Qatar, Saudi Arabia, Syria, UAE, and Morocco. James advises governments and companies in the EMEA and North America on ADR systems design, training and legislative policy. He was retained by a Middle Eastern government to lead an international team of experts in the design and implementation of an innovative National Dialogue process. A successful mediator, James has overseen the settlement of thousands of matters ranging from community, commercial, construction, financial and IP/Tech, to indigenous disputes and organisational conflict. Last month, he trained Members of the Afghan Parliament in Istanbul in negotiation and mediation skills. He holds a BA in history and political science from Bishop's, University of Toronto and an LLB from the University of Edinburgh.



Dirk-Reiner Martens has been an active member of the Court of Arbitration for Sport (CAS) with more than 150 cases since 2000. He has acted as Ad-hoc arbitrator during the Olympic Games in 2000, 2002, 2004 and 2006. On behalf of the International Basketball Federation (FIBA), Dr. Martens created the Basketball Arbitral Tribunal (BAT), an independent court of arbitration which is administered by Martens Rechtsanwalte and has dealt with more than 600 cases since 2007. He is a member of the Deutsche Institution für Schiedsgerichtsbarkeit (DIS), Court of Arbitration for Sport (CAS), Lausanne and American Arbitration Association (AAA).



Deborah Masucci is currently Chair and Board Member of the International Mediation Institute (IMI) and was former Chair of the ABA Section for Dispute Resolution. She was recruited to AIG in 2003 to establish its Office of Dispute Resolution in the Litigation Management Division where she was responsible for the strategic use of alternative dispute resolution (ADR) and increasing the effective methods of appropriate dispute resolution used within the Claims Organization. Before leaving AIG she rolled out the Company's employee dispute resolution program. Prior to joining AIG, Deborah was Vice President of the East Central Region and head of Professional Development for JAMS The Resolution Experts. She made her mark in ADR at FINRA, previously NASD, where she led the dispute resolution program for 15 years. She is an acknowledged expert on ADR who speaks regularly on the topic before legal and business organizations. She is a member of the International Arbitration Club of New York Arbitral Women. She serves on several committees committed to Diversity in ADR. She also served on the New York State Bar Association's Task Force on the Future of the Legal Profession. She regularly serves as an arbitrator and mediator.



Kristin McFetridge is a Chief Counsel for British Telecommunications plc, managing a team of 14 lawyers and legal professionals who draft and advise on the standard commercial contracts and documents for BT's global, wholesale and small to medium enterprises business divisions. A New York and English qualified lawyer, Kristin previously held the position of Chief Counsel for BT's Global Banking and Financial Markets legal team and, as a member of BT's Major Transactions Team, negotiated and led on £100M+ global outsourcing transactions in the UK, US, Europe and Asia Pacific. Kristin has also been a member of the senior management teams in both her Chief Counsel positions, supporting the President level business leads in delivering on their strategy and objectives for their relevant businesses.

Prior to joining BT, Kristin was an M&A and Securities associate at Weil, Gotshal & Manges in both their New York and London offices. She holds an MBA and JD, cum laude, from Southern Methodist University in Dallas, Texas and a BA from the University of Texas. She is published in the US, UK and Australia and was recently recognised by Legal Business as a Rising Star for 2014 on the GC Powerlist. In her spare time, Kristin enjoys cycling and travel and is currently studying Russian.



Jacqueline Minor. A lawyer by training, Jacqueline Minor began her career in the European Institutions at the Court of Justice in 1984. She moved to the European Commission three years later to work on the recognition of diplomas and later enjoyed a second spell at the Court working as referendaire to the British judges Gordon Slynn and David Edward. Returning to the Commission in 1992, she spent 16 years in the Directorate-General responsible for the Internal Market, heading, successively, the units responsible for the regulated professions, policy co-ordination and resources. Promoted to the position of director in 2003, she was responsible for the knowledge economy (including intellectual and industrial property regulation) and for horizontal policy development, participating for example on the Commission's Single Market Review in 2007. On 1st April 2008, Jacqueline Minor became the Director for Consumer Policy (at DG-SANCO). Jacqueline Minor took up her post as Head of the Commission's Representation in the UK on 16th February 2013. From 1st August 2014 she is also a Member of the Board of Governors of the University of Brighton.



Abhijit Mukhopadhyay is the President (Legal) and Company Secretary of Hinduja Group, a \$15 billion multinational company employing 80,000 people in 35 countries across several businesses, including automobile, foundry, lubricant, banking, chemical, explosives, media, outsourcing, power, healthcare and oil & gas. He is based in London. Abhijit was previously the General Counsel & Company Secretary of several multinationals, public and private companies in India. Abhijit holds a number of positions with leading organizations involved in corporate legal and dispute resolution development. He is a Vice Chair of the ICC's Commission of Arbitration and ADR; Chairman of the Confederation of Indian Industry (CII) UK Immigration Committee; Co-Chairman of the Advisory Board of the Corporate Counsel Leadership Community, India; Co-Chairman of the Advisory Board of the Corporate Counsel Leadership Community, India; a Member of European Advisory Board of CDR Commercial Dispute Resolution; a Joint Editor of Transnational Dispute Management (TDM) Magazine; Advisory Board Member of the Law Firm Management Committee of the International Bar Association (IBA); and a Faculty Member of the Global General Counsel Academy, an organization that provides training and education in business knowledge and leadership skills for experienced in-house lawyers and offers credentialing in General Counsel legal management.



Alex Oddy is a partner in the litigation and arbitration division of Herbert Smith Freehills LLP and Head of Alternative Dispute Resolution (ADR) for the firm globally. He counsels clients on all aspects of ADR including Early Case Assessment and other systems to manage a portfolio of disputes and has particular interest in mediation advocacy. He has broad experience of all aspects of insurance and reinsurance coverage disputes (with a particular interest in energy insurance matters) and also handles products liability, professional negligence and commercial disputes. Alex is CEDR accredited mediator and led Herbert Smith Freehills internationally acclaimed research into corporate ADR use in 2007.



Jan O'Neill is a Professional Support Lawyer in Herbert Smith Freehills' Disputes Division in London, providing technical assistance to the firm's commercial litigation and contentious financial services teams. She has a particular interest in alternative dispute resolution (ADR) and assists in the ongoing development of the firm's ADR expertise, including as an editor of the Herbert Smith Freehills blog 'ADR Notes'. Qualified in Australia, Jan has over 20 years' experience in commercial litigation, including as a senior associate with a leading Australian commercial law firm. She has acted on a broad range of large scale commercial and regulatory disputes, including within various regulatory bodies in both Australia and the UK (most recently the Office of Fair Trading).



Tracey Pollock is Executive Counsel within GE Corporate's Litigation Centre of Excellence. In this role, she manages local, international and cross-jurisdictional disputes and regulatory and corporate investigations across GE. Prior to this, she held the position of Lead Litigation Counsel, Litigation & Legal Policy for the GE Capital businesses across Europe, Middle East & Africa responsible for leading their significant disputes and for providing training to the business on litigation avoidance and dispute resolution in all its forms. Tracey's experience is gleaned both from her career with GE and her time in private practice with Herbert Smith where she managed several high profile banking finance litigation proceedings and corporate investigations. Whilst working at Herbert Smith, Tracey also worked in Hong Kong, qualifying as a Hong Kong Solicitor, and also in Sydney, Australia.



John Pyall has a M.B.A. and a Post Graduate degree in Business Administration. He has worked twenty-three years for Munich Reinsurance. Originally in the legal section of their Claims Department in London, he has now returned there to be responsible for claims arising from their Great Lakes operation, and in the meantime he spent five years as Regional Head of Claims and Underwriting Services in their Singapore Office, then head office in Munich as coordinator of their international claims departments in Asia Pacific and Africa and on to Hong Kong, heading up the regional claims unit as well as continuing his role as the Claims Co-ordinator for their International Organisation. Among other articles, John is author and technical editor of the Chartered Insurance Institute book on Reinsurance and author of the Claims section of the Chartered Insurance Institute book on Practice of Reinsurance. He is also a Fellow of the Singapore Institute of Arbitrators. He has lectured for the Chartered Insurance Institute, Singapore College of Insurance, Asia Insurance Review, London Guildhall University and for a number of other clients and societies on different aspects of, insurance claims, wordings and reinsurance.



Marc-André Renold is Professor of art and cultural heritage law at the University of Geneva, Director of the Art-Law Centre of the University of Geneva, and holder of the UNESCO Chair on "The International Law of the Protection of Cultural Heritage". Marc-André is a member of the Geneva Bar and of counsel for the firm Wenger Plattner. His areas of practice are, among others, art and cultural heritage law, intellectual property, and public and private international law. He has published widely in the field of international cultural heritage law. He heads the IDR Group's Art Law Section.



Andy Rogers is responsible for CEDR's communications and campaigns, conducting marketing and public relations activity as part of the marketing and business development functions. He is a CEDR Accredited Mediator, serves on the CEDR Panel and has experience of mediation in contract, employment, property and probate disputes, with cases ranging from disputes between private individual parties through to large multinational organisations. Andy represents CEDR on the Board of the Civil Mediation Council, the recognised authority in England & Wales for all matters related to civil, commercial, workplace and other non-family mediation. He has spoken widely to international delegations from across the world on the subject of mediation and advised on marketing mediation for the IFC to various institutions in Egypt, Lebanon, Morocco and Pakistan.



Matthew Rushton began a career as a legal journalist in 1997 writing for *The Legal 500* in the UK, continental Europe, and Asia Pacific regions. He subsequently wrote for a wide range of legal periodicals in the UK and US, including *Legal Business* magazine where he was a senior reporter and litigation editor (2000-2003). As a business journalist he is widely published in magazines and newspapers, including nationals like *The Daily Telegraph*. He is also the author of *Writ Large*, a 400-page biography of US attorney David I. Shapiro published in 2006. Other books to which Matthew has contributed include a chapter about the English Court in *Journalism That Matters*, a text book published in New York, about how journalists shape the industries they cover. In 2007 Matthew founded *Empirical Publishing*, an online legal publisher focused on ADR. Matthew was the publisher of *The Mediator Magazine* and later *The Mediator Directory*, the latter becoming the UK's first national feedback repository for users of commercial mediation. In 2009, Matthew launched an ADR brokerage site, *DisputesLoop.com*, designed to bring together ADR users and practitioners. In tandem with the above, Matthew worked as a consultant advising in relation to a number of ADR-related ventures. He is a regular speaker on ADR topics at conferences, and joined JAMS International in May 2011.



William K. Slate II is the former President and Chief Executive Officer of the American Arbitration Association, and he founded ICDR. Bill is a former President of the Justice Research Institute, a former Director of a Congressionally mandated seminal study of Federal Courts in America, and was the first consultant to the senior staff of the Supreme Court of the United States on strategic planning. He conceived and founded CAMCA (the Commercial Arbitration and Mediation Center for the Americas) for the resolution of private party commercial disputes under the NAFTA accords. He was a seminal influence in the foundation of the International Mediation Institute. He is an arbitrator and consultant, and his 43 articles and book chapters on arbitration focus on UNCITRAL, data, class actions, and ethics, and he authorized and edited 7 amicus curiae briefs filed with the Supreme Court of the US on a range of arbitration issues. He is a member of the IMI Advisory Council and the IDR Group.



John Sturrock QC is the founder and Chief Executive of Core Solutions Group in Edinburgh. John has pioneered mediation and high quality training in business, the professions and commerce in Scotland and elsewhere. John has been involved in hundreds of mediations covering a broad range of disputes in the public and private sectors in the UK, mainland Europe, Middle East and elsewhere. He trained in negotiation at Harvard University and was named Specialist of the Year at the Scottish Legal Awards in 2003 and Mediator of the Year at the Law Awards of Scotland in 2009. He was awarded an Honorary Degree of Doctor of Laws by Edinburgh Napier University in 2010. He is an internationally recognised coach and facilitator in ADR and has worked with senior executives, judges, athletes and parliamentarians and has been described as "one of the best teachers of mediation." He became a Queen's Counsel in 1999, is a Visiting Professor at Strathclyde University and, as the first Director of Training and Education in the Faculty of Advocates from 1994 to 2002, he designed and led the Scottish Bar's award-winning advocacy skills programme. He is also a mediator with Brick Court Chambers in London. <http://imimmediation.org/john-sturrock>.



Edna Sussman, esussman@sussmanadr.com, is an independent arbitrator and mediator and the Distinguished ADR Practitioner in Residence at Fordham University School of Law. Formerly a partner in the firm of White & Case LLP, she has extensive experience serving both as an arbitrator (as chair, sole or co-arbitrator) and as a mediator in a wide variety of complex international and domestic commercial disputes under many institutional rules and ad hoc. She serves on many institutional panels around the world. Her experience includes commercial transactions, finance and banking, energy, environment, franchises/distributorships, partnership and joint venture, insurance, mergers and acquisitions, accounting, intellectual property, construction, securities, real estate, pharmaceuticals, hospitality, aviation and professional liability. Sussman serves on the Boards and the Executive Committees of the American Arbitration Association and of the College of Commercial Arbitrators and as Vice-Chair of the New York International Arbitration Center. She was named as one of the ten outstanding international mediators by Who's Who Legal 2013 and selected based on peer review as Best Lawyer's "2012 New York City Mediation Lawyer of the Year." Sussman has lectured and published widely on arbitration and mediation topics and serves as one of the few trainers for mediation and arbitration for the International Centre for Dispute Resolution and the American Arbitration Association. <http://imimmediation.org/edna-sussman>.



Lucy Swallow is an editor in the dispute resolution service at Practical Law, part of the Thomson Reuters group. Lucy focuses in particular on Practical Law's case management and mediation materials. Prior to joining Practical Law, Lucy worked as a practising solicitor and solicitor-advocate. She was at Norton Rose Fulbright in London for 6 years specialising in insurance, reinsurance and professional negligence disputes, both in the High Court and by way of arbitration. She then spent 6 years with Lanyon Bowdler in Shropshire, working on a wide range of civil and commercial litigation, mainly in the County Court. Lucy has advised parties on mediation in relation to all levels of civil and commercial disputes. She is on the communications committee of the Civil Mediation Council.



Irena Vanenkova, Executive Director of IMI, is a CEDR-Accredited mediator (1998) as well as holder of the MATA advanced mediation certificate. Irena holds the English Tutor Diploma of The Linguistic University in Moscow (1983), a Bachelor of Economics at the Moscow Institute of Business Studies (1997), and a Diploma in Public Relations Management at the Moscow State University (2001). Irena's prior career included positions as Commercial Projects Manager – Russia of International Distillers & Vintners Limited (1992-97), Deputy Chief Representative – Russia of CDR International (1997-98), and Public Relations Manager of IKEA Russia (1999-2006). Irena is a Russian citizen.



Wolf von Kumberg has been the European Legal Director and Assistant General Counsel to Northrop Grumman Corporation and its predecessor, Litton Industries, Inc., for over 25 years. Prior to that he served five years as the Vice President – Legal Affairs for Litton Canada, after having spent several years in legal practice with a major Toronto Law Firm. He has received law degrees from Canadian and European Universities and is qualified as a lawyer in both Canada and England. As Legal Director, manages the European Corporate staff and is responsible for the legal affairs of Northrop Grumman Corporation in Europe and several Asian locations. Von Kumberg has been involved in many of the Company's International legal conflicts and has been a keen advocate for early dispute resolution. In that context, he is a Director of the International Mediation Institute (IMI) which has advocated international standards for mediators. He is in addition a Fellow of the Chartered Institute of Arbitrators and is the Chair of its Board of Management and is a Director of the American Arbitration Association (AAA), where he sits on the Executive Committee.



Diana Wallis is President of the European Law Institute (ELI). For five years until January 2012, Diana was a Vice President of the European Parliament and was one of the driving forces behind the EU Mediation Directive of May 2008. Among many other distinctions in her 12-year period as a Member of the European Parliament Diana represented the British constituency of Yorkshire and the Humber (1999-2012), following a successful career as a solicitor in commercial litigation. Diana served throughout her parliamentary career as Coordinator of the European Parliament's Committee on Legal Affairs and the Internal Market, and in that was a powerful champion of better access to justice across civil society. Diana is a Director of the International Mediation Institute and a consultant with CEDR.



Sir Alan Ward began his career in the law as an Attorney of the Supreme Court of South Africa. He left South Africa to read law at Pembroke College, Cambridge and was called to the Bar by Gray's Inn in 1964. He took silk in 1984 and in 1988 was appointed a judge of the High Court assigned to the Family Division. He was elevated to the Court of Appeal in 1995 and appointed a Privy Counsellor. He retired in 2013. In the course of his years in the Court of Appeal he gave the leading judgments in the whole range of work in that court from commercial to family, from planning to personal injury, from construction to conveyancing. He gave many judgments extolling the virtues of mediation and berating the parties and their lawyers for not engaging in it. He is a CEDR accredited mediator. On his retirement he was appointed the Chair of the Civil Mediation Council, recognised by the Ministry of

Justice to be the voice for civil mediation in England and Wales promoting and encouraging all forms of mediation. He served as Treasurer of Gray's Inn in 2006 and is an Honorary Fellow of Pembroke College.



Andrew Wareing is Chief Operating Officer of ACAS, the Advisory, Conciliation and Arbitration Service, the UK's employment relations agency. Andrew is responsible for policy and delivery of all ACAS' public services across Britain, including collective dispute resolution, conciliation in Employment Tribunal cases, and a telephone advisory service handling a million calls a year on workplace rights. He is also responsible for ACAS' commercial services, primarily a £4 million training, mediation and consultancy business. Besides heading its day to day services, Andrew's leadership experience in ACAS includes introduction of a pre-claim conciliation service to handle 70,000 individual rights cases annually; implementation of a £5m paperless case handling system; and involvement in numerous international knowledge exchange programmes. Andrew Chairs the Workplace Committee of the Civil Mediation Council.



Nick Wenban-Smith has been Senior Legal Counsel at Nominet since April 2007. This role encompasses both the leadership of Nominet's Dispute Resolution Service (DRS) and in house legal adviser on all issues. The DRS is an award winning service for the swift and cost effective resolution of cybersquatting complaints. These complaints have a strong international component, and the DRS includes a unique free mediation service as a central feature. Nick is an active participant in external fora, including the Council of European National Top Level Domain Registries (CENTR) and is recognised as an authoritative commentator on internet and domain name legal issues. Prior to joining Nominet Nick held senior in house legal posts in businesses spanning financial services and biotechnology. Nick graduated from Cambridge University with a Natural Sciences degree. He qualified as a Solicitor in 1997. About Nominet: Nominet is one of the world's leading internet registry companies, primarily known for successfully managing the .uk domain space. We have a public purpose agenda and work closely with national and international organisations to find ways of making the internet a better and more secure place.



Alderman Fiona Woolf CBE - Lord Mayor of the City of London

Alderman Fiona Woolf took office as the 686th Lord Mayor of the City of London on Friday 8th November 2013. Alderman Woolf is a solicitor having studied Law at the Universities of Keele and Strasbourg. She worked in the corporate and banking fields at Clifford Chance for 5 years, before moving to CMS Cameron McKenna. She ran its banking and project finance practice in Bahrain for 3 years and negotiated the Treaty and the Concession Agreement for the Channel Tunnel on her return. Having played key roles in the water and electricity privatisations, Fiona built an innovative energy and major projects practice. Her career has taken her to 40 jurisdictions, advising over 25 governments and multi-lateral agencies such as the World Bank, on attracting investment in infrastructure and energy reforms. Her focus has been on regulation, market implementation and major projects in the electricity industry – culminating in a CBE for her contribution to the UK knowledge economy and invisible earnings. She is a non-executive director of Affinity Water Ltd. She was awarded a senior fellowship at Harvard University in 2001/2 and honorary doctorates by Keele University and the College of Law. Fiona Woolf was Chairman of the International Committee of the Law

Society and a WTO negotiator, in which capacity she supported Lord Mayors' overseas visits in the 1990s. She was elected as President of the Law Society in 2006, serving for a year, and was a Member of the Competition Commission from 2005-13. Fiona Woolf was elected as Alderman for the Ward of Candlewick in 2007 and is President of its Ward Club. She is the Junior Warden of the City of London Solicitors' Company, Honorary Court Assistant of the Worshipful Company of Builders' Merchants, a Court Assistant of the Worshipful Company of Plumbers and of the Worshipful Company of Wax Chandlers. She is a Liveryman of the Arbitrators' Company and an Honorary Liveryman of the Worshipful Companies of the Security Professionals, Paviers, Fuellers, Turners and Lightmongers. Alderman Woolf is Trustee of Raleigh International, a charity that captures the energy of young people to be the agents of sustainable development in very poor rural communities. She is also President of the Chelsea Opera Group. For more information please visit Fiona's website: www.fionawoolf.com.