



# COMMONS NIGHT CLASS

## Mediating in a Multilateral World

### Learning to collaborate through conflict resolution



#### When?

Wednesday 29 April 2020  
5.30 pm -7.30 p.m.



#### Where?

**ONLINE!** To attend this online session, please register with your name and email address at: <https://bit.ly/2RB3nza>



#### Why?

1. Understand the role of mediation and conflict resolution in an international context.
2. Understand the link between conflict resolution and learning.
3. Get insights on how to encourage dialogue and collaboration for resolving issues and creating sustainable change.

#### Programme:

Is there a way to learn and collaborate when mediating and resolving conflicts? How can we discuss diverse views, in ways that allow us to increase our empathy and jointly solve problems? In this session, experienced mediator and author Ken Cloke will address these issues as he guides participants through concepts from his own experience and his books. In particular, the session will take a closer look at conflict and different responses to conflict, the role of communication and listening, conflict resolution approaches (including in the workplace or in mediation settings), and how we can learn from conflict and encourage dialogue.

The session will also include insights from Dr. Olga Klimecki, who'll share developments on research into the role of emotions in conflict resolution. You'll have the chance to ask your questions and share your insights in this interactive session.

This session is a collaboration between the Knowledge & Learning Commons, Ken Cloke, the International Mediation Institute, the Swiss Chamber of Commercial Mediation and the Swiss Center for Affective Sciences at UNIGE.

#### Speakers:

**Mr. Kenneth Cloke**  
Mediator

**Mr. Jeremy Lack**  
IMI & SCCM (Section Romandie)

**Dr. Olga Klimecki**  
Senior Researcher UNIGE

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UNIVERSITÉ  
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C S M C Chambre Suisse de Médiation Commerciale  
S K W M Schweizer Kammer für Wirtschaftsmediation  
C S M C Camera Svizzera per la Mediazione Commerciale  
S C C M Swiss Chamber of Commercial Mediation

